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amended, ("FOIA") to order the production of agency records related to Plaintiff Hajro which have been improperly withheld from him. This lawsuit also seeks injunctive relief to enforce the strict time requirements under FOIA. Finally, this action seeks to enforce the terms of a nationwide settlement agreement related to FOIA entered into between Plaintiff Mayock and Defendants and their predecessors for the benefit of aliens such as Plaintiff Hajro.

#### 

II. PARTIES

- 1. Plaintiff, Mirsad Hajro is a lawful permanent resident and resides in San Jose, California. His alien registration number is A77 428 444. He previously was the plaintiff in *Hajro v. Gonzales* No. C 06-7827 JW.
- 2. James R. Mayock is an immigration attorney who resides in San Anselmo, California. He practices immigration law in San Francisco, California.
- 3. Defendant United States Citizenship And Immigration Services ("USCIS") is an agency within the Department of Homeland Security which has the custody and control of alien registration files. USCIS is also charged by law with the duty of adjudicating N-400 applications for naturalization under 8 U.S.C. §1430 (a). USCIS is an agency within the meaning of 5 U.S.C. §552(f).
- 4. Defendant T. Diane Cejka is sued in her official capacity as the Director of the USCIS National Records Center. The National Records Center ("NRC") is the central repository of the agency's alien files and records responds to FOIA requests for copies of these records. The NRC also is the office which has possession of the records Plaintiffs seek.
- 5. Defendant Rosemary Melville is sued in her official capacity as the District Director of the USCIS San Francisco District Office. The District

- 6. Defendant Michael Chertoff is sued in his official capacity as the Secretary of the Department of Homeland Security<sup>1</sup>. In this capacity he has responsibility for the administration and enforcement of the immigration laws pursuant to 8 U.S.C. §1103(a) including the accurate, efficient and secure processing of immigration benefits.
- 7. Defendant Michael B. Mukasey is sued in his official capacity as the Attorney General of the United States and is charged with the authority and duty to direct, manage, and supervise all employees and all files and records of the Department of Justice. The Department of Justice signed a nationwide settlement agreement on May 21, 1992 which is a subject of this lawsuit.

#### III. JURISDICTION

- 8. This Court has jurisdiction over this action pursuant to 5 U.S.C. §552(a)(4)(B) (Freedom Of Information Act), 5 U.S.C. §551 *et seq.*, 5 U.S.C.§ 555(b), §702, §704 and §706 (Administrative Procedure Act), and 28 U.S.C. §1331 (federal question) as this action arises under the Freedom of Information Act. 5 U.S.C. §552 *et seq.*
- 9. This Court has jurisdiction to enforce the settlement agreement reached in *Mayock v. Immigration And Naturalization Service*, Civil No. C-85-

<sup>&</sup>lt;sup>1</sup>Since March 1, 2003, the Department of Homeland Security is the agency responsible for implementing the Immigration and Nationality Act. See 6 U.S.C. §271(b)(5) and 6 U.S.C. § 557.

10. The aid of the Court is invoked under 28 USC §§ 2201 and 2202, authorizing a declaratory judgment.

#### IV. VENUE

11. Venue is proper in the Northern District of California since a substantial part of the events or omissions giving rise to the claim occurred in Northern California.

#### V. REMEDY SOUGHT

- 12. Plaintiff Hajro seeks to have the Court compel Defendants to provide him with a copy of all withheld material from his alien registration file (78 pages in full, and 8 pages in part) pursuant to his FOIA request.
- 13. Plaintiffs seek to have the Court issue an order directing Defendants to amend "Track Three" processing of FOIA requests (see ¶20) to comply with the Settlement Agreement's procedures for expedited processing.
- 14. Plaintiffs seek to have the Court issue an order directing Defendants to amend "Track Three" processing of FOIA requests (see ¶20) to provide for priority processing upon proof that substantial due process rights of the requestor would be impaired by the failure to process immediately.
- 15. Plaintiffs seek a permanent injunction requiring Defendants to:
  A) provide a copy of a requestor's file within the twenty day time limit
  mandated in 5 U.S.C. §552(a)(6)(A);
- B) give written notice if a twenty day extension of time is needed in unusual circumstances as mandated by §552(a)(6)(B);
- C) establish a procedure to advise a requestor of his/her right and the procedures to appeal the decision if a request for expedited processing is denied.

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#### VI. STATEMENT OF FACTS

Plaintiff J	James 1	Mayock
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- \_\_\_\_\_16. Plaintiff Mayock has filed several FOIA requests on behalf of his clients seeking copies of their alien registration files. It has taken more than 20 days for Defendants to produce the records in these cases.
- 17. Plaintiff Mayock was the plaintiff in *Mayock v. I.N.S.*, 714 F. Supp 1558 (N.D. Cal.1989), rev'd and remanded *sub nom. Mayock v. Nelson*, 938 F. 2d 1006 (9<sup>th</sup> Cir. 1991).
- 18. As a result of the litigation in that case, Plaintiff Mayock entered into a Settlement Agreement with Defendants and their predecessors<sup>2</sup>. (*Exhibit A*).
  - 19. Under the terms of the Settlement Agreement:

#### Expedited Processing for Demonstrated Exceptional Need or Urgency

A requestor who demonstrates, consistent with applicable guidances and law, an "exceptional need or urgency", shall have his/her request processed out of turn on an "expedited" basis. The currently applicable guidance...provides that FOIA offices are to grant such treatment when the requestor demonstrates that:

- a. an individual's life or personal safety would be jeopardized by the failure to process a request immediately; or
- b. substantial due process rights of the requestor would be impaired by the failure to process immediately, and the information sought is not otherwise available.

#### **Procedures for Expedited Processing**

<sup>2</sup>The Settlement Agreement is published in a law review article: "Freedom Of Information Act Response Deadlines: Bridging The Gap Between Legislative Intent And Economic Reality by Eric Sinrod, The American University Law Review, Winter 1994, Volume 43, Number 2, p. 325.

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A request for expedited processing which demonstrates either of the above circumstances shall be processed immediately.

A request which fails to meet the above criteria shall be denied expedited processing and shall be processed on the appropriate track. A requestor must be notified in writing of the decision not to grant the request for expedited treatment, and advised of his/her right and the procedures to appeal the decision...

20. Currently, Defendants use a multi track system for responding to FOIA requests, consisting of three tracks:

Track Two: 4 Complex inquiries that normally necessitate additional search and

Track Three: 5 Expedited processing for individuals scheduled for a hearing

- 21. Tracks One and Two were implemented on April 29, 1992. (Exhibit B).
- 22. "Track Three" was implemented on March 30, 2007. (Exhibit C)
- 23. On January 26, 2008, pursuant to paragraph 10 of the Settlement Agreement, Plaintiff Mayock sent a notification of breach of the Settlement Agreement to the District Director of the USCIS San Francisco District Office.

<sup>&</sup>lt;sup>3</sup>"Track 1 is for less complex requests that can be processed in 20 working days or less." 72 Fed. Reg. 9017 (2/28/07)

<sup>&</sup>lt;sup>4</sup>"Track 2 is for complex requests that require more than 20 working days to process and that include searching and line-by-line review of numerous pages of information." 72 Fed. Reg. 9017 (2/28/07)

<sup>&</sup>lt;sup>5</sup>Referred to as the "Notice To Appear" track. 72 Fed. Reg. 9017(2/28/07)

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- 24. Plaintiff Mayock has received no reply to this letter.
- 25. On information and belief, FOIA requests are no longer processed by local districts, such as the San Francisco District Office.
- 26. Plaintiff Mayock was not notified by Defendants of this change of procedure under the Settlement Agreement and is unaware of the exact date that this change in practice occurred.
- Currently, all FOIA requests for files of aliens compiled by USCIS are processed in one centralized location at the National Records Center in Lee's Summit, Missouri.
- 28. On January 26, 2008, Plaintiff Mayock also sent a notification of breach to the Director of the National Records Center of the Department of Homeland Security. *(Exhibit D)* 
  - 29. Plaintiff Mayock has received no reply to this letter.

#### Plaintiff Mirsad Hajro

- 30. Plaintiff Hajro is a beneficiary under the Settlement Agreement.
- 31. Plaintiff Hajro applied for naturalization on November 6, 2003 under 8 U.S.C.§ 1430(a). (Exhibit E)
- 32. Plaintiff Hajro was interviewed on March 4, 2004 at the USCIS Field Office in San Jose, California.
- 33. Plaintiff Hajro made several inquiries about the status of his citizenship application and was informed each time that his application could not be acted upon because the FBI background name check was pending.
- 34. Plaintiff Hajro filed a Petition For Hearing On Naturalization Application Under 8 U.S.C. §1447(b) in pro per on December 21, 2006.
  - 35. The case was assigned to the Honorable James Ware. (Hajro v.

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Gonzales C 06-7827 JW).

- 36. On or about August 24, 2007, the parties filed a joint "Stipulation For Remand and Dismissal" stating that "the necessary name check and FBI background check investigations have been completed, and that USCIS is now ready to complete the adjudication and issue a decision on the Plaintiff's application for Naturalization."
- 37. Pursuant to this stipulation, Judge Ware dismissed the case without prejudice on August 30, 2007. (*Exhibit F*)
- 38. Plaintiff Hajro's application for naturalization was denied on October 9, 2007 based on alleged evidence in his alien registration file. *(Exhibit G)*
- 39. Plaintiff Hajro filed an appeal of this decision under 8 U.S.C. §1447(a) on or about November 9, 2007 and requested a hearing on Form N-336. (Exhibit H) By law, USCIS must schedule a review hearing before an immigration officer, within a reasonable period of time not to exceed 180 days from the date upon which the appeal is filed. 8 CFR § 336.2(b)
- 40. Plaintiff Hajro filed a FOIA request for a copy of his alien registration file on November 19, 2007. (*Exhibit I*)
- 41. Plaintiff Hajro specifically requested expedited processing pursuant to the Settlement Agreement.
- 42. Plaintiff Hajro's FOIA request was accompanied by a letter from his lawyer dated November 7, 2007 which explained that Plaintiff Hajro needed a copy of the file to see the alleged evidence upon which the denial was based and prepare his appeal. (Exhibit J)
- 43. Since substantial due process rights of the requestor would be impaired by the failure to process immediately, and the information sought was not otherwise available, the letter argued that this request qualified for

expedited processing under the terms of the Settlement Agreement.

- 44. On November 19, 2007 Defendants issued a letter denying Plaintiff Hajro's request for expedited processing because Plaintiff Hajro is not scheduled for a hearing before an immigration judge. *(Exhibit K)*
- 45. On November 19, 2007 Defendants issued another letter acknowledging receipt of Plaintiff Hajro's FOIA request and placing it on the "complex track". His case number is NRC2007075364. *(Exhibit L)*
- 46. On information and belief, Plaintiff alleges that the processing time for both "Track One" and "Track Two" cases is currently up to 18 months. (Exhibit M)
- 47. On information and belief, Plaintiff alleges that the vast majority of requests for alien registration files involve less than 100 pages of material in a single file located at a single location at the National Records Center, and do not require consultation with another agency or the search of other offices.
- 48. After the passage of more than twenty days since Plaintiff Hajro filed his FOIA request, he had not received a copy of his file. Plaintiff Hajro treated this as an adverse determination pursuant to 6 C.F.R. §5.6(c) and 5 U.S.C. §552(a)(6)(A) and filed an administrative appeal of this denial pursuant to 6 CFR.§5.9(a)(1) on or about December 26, 2007. (Exhibit N)
- 49. On March 10, 2008, Plaintiffs filed their initial Complaint For Declaratory And Injunctive Relief.
- 50. On March 27, 2008, Plaintiff Hajro received Defendants' denial of the appeal of the request for expedited processing. This denial was dated March 21, 2008. (*Exhibit O*).
- 51. On March 27, 2008, Plaintiff Hajro received a response to his FOIA request. Defendants provided Plaintiff Hajro with 356 pages in their entirety

and 8 pages were released in part. Defendants withheld 78 pages in full. Defendants' response was dated March 4, 2008 (*Exhibit P*).

52. On May 12, 2008 Plaintiff Hajro submitted an appeal of the March 4, 2008 decision withholding material from Plaintiff's alien registration file. (*Exhibit T*) The appeal stated in part:

My client is awaiting the scheduling of a hearing on the denial of his naturalization application under Section 336 of the Immigration & Nationality Act. This denial was based on the fact that my client allegedly falsely testified that he had no foreign military service when questioned at his adjustment of status interview on November 13, 2000 in Boise, Idaho...

In the 364 pages provided, the government has provided no evidence of this alleged testimony regarding foreign military service. Since the government has denied my client's application for naturalization based on this alleged testimony, one must assume that some evidence of this testimony exists in the file, otherwise the denial would be based on no evidence. For this reason, we are seeking all of the withheld material (78 pages in full, and 8 pages in part) to see if this withheld material contains any such evidence. In particular, we need to see the interviewing officer's notes taken at the interview on November 13, 2000. Reliance on any such "secret evidence" to deny my client's application for naturalization would be a violation of my client's constitutional right to Due Process. For this reason, if any evidence exists of this alleged testimony, it must be disclosed.

We do not insist on the releasing of all withheld material under the following conditions: If the government determines that only some pages of the withheld material contains such evidence, we will accept these pages as long as the government confirms that no other such evidence exists. In the alternative, we will accept a written confirmation from the government that no such evidence exists in any of the withheld material.

- 53. More than twenty days have passed since this appeal was filed and no reply has been received. Plaintiff Hajro has treated this as a denial of his appeal pursuant to 5 U.S.C. §552(a)(6)(A).
- 54. The delays in responding to Plaintiff Hajro's FOIA request are not attributable to Plaintiff Hajro.
  - 55. On May 13, 2008 Plaintiff Hajro filed his brief in the underlying

appeal of the denial of his citizenship. (*Exhibit Q*) As of this date, Plaintiff is awaiting the scheduling of this appeal hearing pursuant to 8 U.S.C. §1447(a) and 8 CFR § 336.2.

- 56. Plaintiff Hajro has been and will continue to be irreparably harmed because of the unreasonable delay of Defendants in providing the information requested under the Freedom Of Information Act because without a complete copy of the file, Plaintiff Hajro's attorney has not been able to prepare his appeal adequately.
- 57. Plaintiff Hajro has exhausted the applicable administrative remedies with respect to the FOIA request to USCIS.

#### VII. FIRST CAUSE OF ACTION

- 58. Defendants' current multi track policy allows expedited processing only in cases for aliens scheduled for a hearing before an immigration judge. (Exhibit R). This violates the Settlement Agreement in that it does not provide a procedure for a requestor to demonstrate that either A) their life or personal safety would be jeopardized by the failure to process a request immediately or B) substantial due process rights would be impaired by the failure to process immediately in cases other than immigration judge hearings.<sup>6</sup>
  - 59. Defendants have undermined the fundamental interests protected

<sup>&</sup>lt;sup>6</sup>Examples of such cases include, but are not limited to: appeals of denials of citizenship under 8 U.S.C. §1447, appeals to the Board of Immigration Appeals under 8 C.F.R §1003.3 (See *Exhibit S*, Declaration of Robert Pauw), appeals to the Administrative Appeals Office under 8 C.F.R §103.3, appeals to the Legalization Appeals Office under 8 C.F.R §245a.2(p), responses to "Requests for Evidence" under 8 CFR §103.2(b)(8), and persons with final orders of deportation filing a motion to reopen or reconsider under 8 C.F.R. §1003.2.

by the Settlement Agreement by gutting its essential due process protections for aliens who need copies of their files in order to have due process for appeals, motions to reopen, and fair hearings in situations other than hearings before an immigration judge.

- 60. Plaintiffs allege that both "Track Three" and 6 C.F.R.§5.5(d) violate the Settlement Agreement in that they do not provide a requestor for expedited processing an opportunity to demonstrate that substantial due process rights would be impaired by the failure to process immediately, and the information sought is not otherwise available.
- 61. In this case, the information sought is not otherwise available because there is no discovery in immigration proceedings.

#### VIII. SECOND CAUSE OF ACTION

62. The November 19, 2007 denial of expedited processing of Plaintiff Hajro's FOIA request violated the Settlement Agreement in that 1) Plaintiff Hajro demonstrated that substantial due process rights (i.e. the right to a fair hearing under 8 U.S.C. 1447(a)) would be impaired without access to the evidence used to deny his citizenship application and 2) the November 19, 2007 denial failed to advise Plaintiff Hajro of his right or any procedures to appeal the decision as required by the Settlement Agreement.

#### IX. THIRD CAUSE OF ACTION

63. The failure to provide Plaintiff Hajro with the requested material, i.e. a copy of his alien registration file, within 20 days of his request violated 5 U.S.C.§552(a)(6)(A) and 6 C.F.R §5.6(b).

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64. The failure to notify Plaintiff Hajro of the "unusual circumstances" which prevented the agency from processing his request within the 20 day statutory limit and the failure to notify him of the date by which processing of his request could be expected to be completed violated 6 C.F.R .§ 5.5(c)(1).

65. Plaintiff Hajro alleges that Defendants cannot demonstrate "unusual circumstances" as defined in 5 U.S.C. §552(a)(6)(B) to extend the twenty day statutory time limit in Plaintiff Hajro's case.

#### XI. FIFTH CAUSE OF ACTION

66. Plaintiffs allege that Defendants have a pattern or practice of failing to comply with the time requirements set forth in 5 U.S.C. § 552(A), (B), (C).

#### XII. SIXTH CAUSE OF ACTION

- 67. Defendants' action in withholding the requested information was arbitrary and capricious under 5 U.S.C. §551 *et seq.*, 5 U.S.C.§ 555(b), §702, §704 and §706, the Administrative Procedure Act.
- 68. Defendants have willfully and unreasonably delayed and refused to provide Plaintiffs with the information requested both under FOIA and the terms of the Settlement Agreement.
- 69. Plaintiff Hajro has a right to a copy of the requested documents under both the Settlement Agreement and 5 U.S.C. §552(a)(3).
- 70. There is no legal basis for Defendants' failure to provide Plaintiff Hajro a copy of the requested material in a timely manner.
- 71. The withheld material from Plaintiff's alien registration file is not exempt from disclosure under the Freedom of Information Act.

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#### XIII. SEVENTH CAUSE OF ACTION

72. Withholding such evidence from Plaintiff violates Plaintiff's due process rights because it prevented Plaintiff's attorney from adequately preparing his brief on appeal. Continued withholding of such evidence violates Plaintiff's right to a fair hearing and fundamental fairness.

#### XIV. EIGHTH CAUSE OF ACTION

73. Defendants' "Track Three" policy violates the Fifth Amendment guarantee of Equal Protection under the United States Constitution. Aliens whose substantial due process rights would be impaired by failure to process immediately are treated arbitrarily under this policy and the distinction created lacks a rational basis. The policy creates two classes of aliens both of whom require expedited processing of their FOIA requests to ensure due process in the treatment of their immigration cases, except for the fact that members of one class are in removal proceedings.

#### XV. NINTH CAUSE OF ACTION

- 74. On February 28, 2007 Defendants announced in the Federal Register a new "Track Three" policy for processing FOIA requests effective March 30, 2007. (*Exhibit C*) This new policy constituted a substantive rule that departed from prior policy and practice.
- 75. Defendants implemented this rule without providing a general notice of proposed rule making and a period for public comment, even though the new policy represents a significant change from the Mayock Settlement Agreement and has had an adverse impact on individuals not in removal hearings who were previously allowed expedited processing under the Mayock Settlement

Agreement.

76. Defendants' failure to provide a general notice of proposed rule making and public comment period prior to implementing the new "Track Three" policy violates the Administrative Procedure Act, 5 U.S.C. §553.

#### XVI. PRAYER

- 77. WHEREFORE, Plaintiffs pray this Court:
- (A) Find that Defendants' multi track policy is in violation of the terms of the Settlement Agreement in that it does not provide priority treatment for cases where the requestor demonstrates that 1) an individual's life or personal safety would be jeopardized by the failure to process a request immediately; or 2) substantial due process rights of the requestor would be impaired by the failure to process immediately.
- (B) Order Defendants to amend "Track Three" to comply with the terms of the Settlement Agreement concerning the procedures for Expedited Processing of FOIA requests so that all aliens (not just those scheduled for a hearing before an immigration judge) who can demonstrate that substantial due process rights would be impaired by the failure to process immediately, are considered for expedited processing.
- (C) Order Defendants to amend "Track Three" processing of FOIA requests to provide for priority processing upon proof that substantial due process rights of the requestor would be impaired by the failure to process immediately.
- (D) Find that 6 C.F.R.§5.5(d) violates the Settlement Agreement in that this regulation does not provide a requestor for expedited processing an opportunity to demonstrate that substantial due process rights would be

- (E) Find that Defendants are in violation of the Freedom Of Information Act by failing to comply with the time requirements set forth in 5 U.S.C. § 552(a)(6)(A), (B), and (C).
- (F) Issue a permanent injunction requiring Defendants to 1) provide a copy of a requestor's file within the twenty day time limit mandated in 5 U.S.C. §552(a)(6)(A); 2) give written notice if a twenty day extension of time is needed in unusual circumstances as mandated by §552(a)(6)(B); establish a procedure to advise a requestor of his/her right and the procedures to appeal the decision if a request for expedited processing is denied.
- (G) Find that "Track Three" violates the equal protection of the laws as guaranteed by the Fifth Amendment of the United States Constitution.
- (H) Find that Defendants violated the Administrative Procedure Act, 5 U.S.C. §553, in failing to provide a general notice of proposed rule making and a period for public comment period prior to implementing "Track Three".
- (I) Find that the failure to provide Plaintiff Hajro with the requested material within 20 days of his request violated 5 U.S.C.§552(a)(6)(A) and 6 C.F.R §5.6(b).
- (J) Find that the failure to provide notification of the "unusual circumstances" which prevented the agency from processing Plaintiff Hajro's request within the 20 day statutory limit and the failure to notify him of the date by which processing of his request can be expected to be completed violated 6 CFR § 5.5(c)(1).
- (K) Find that Defendants' denial of Plaintiff Hajro's request violated 5 U.S.C. §552(a)(6)(E) in that the denial failed to provide for expeditious consideration of an administrative appeal of the denial of expedited processing.

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- (L) Find that the agency action in this case was "arbitrary and capricious".
- (M) Order Defendants to provide Plaintiff Hajro with a complete copy of the withheld material from his alien registration file; or
- (N) Conduct an in camera review of the withheld material. 1) If the Court determines that none of the withheld material contains any evidence of "false testimony" by Plaintiff Hajro, then make a factual finding to this effect. 2) If the Court determines that some of the pages of the withheld material contains evidence related to the government's claim of "false testimony", then order the government to release only this evidence and make a factual finding that no other such evidence exists.
  - (O) Award Plaintiff reasonable attorney's fees and costs of court and
- (P) Grant such other relief at law and in equity as the Court may deem just and proper.

DATED: June 10, 2008

\_\_\_\_\_\_\_/s/\_\_\_ Kip Evan Steinberg Attorney for Plaintiffs HAJRO & MAYOCK

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1		LIST OF EXHIBITS
2		(pp. 1-84)
3		
4	A	The Settlement Agreement
5	В	Policy on Priority for Processing FOIA/PA Requests dated April 29,
6		1992
7	С	Announcement of "Track Three" in Federal Register: 72 FR 9017
8		(February 28, 2007)
9	D	Notification of Breach letter dated January 26, 2008
10	E	Receipt for naturalization application filed November 6, 2003
11	F	Judge Ware's Order dismissing 1447(b) lawsuit August 30, 2007
12	G	Denial of naturalization application dated October 9, 2007
13	Н	Form N-336 requesting a hearing to appeal denial
14	I	FOIA request mailed November 8, 2007
15	J	Letter dated November 7, 2007 requesting expedited processing
16		attached to FOIA request
17	K	Letter dated November 19, 2007 denying expedited processing of
18		FOIA request
19	L	Letter dated November 19, 2007 acknowledging receipt of FOIA
20		request and placing it on the "complex track"
21	M	Samples of "Track One" and "Track Two" FOIA cases showing
22		current backlog up to 18 months
23	N	FOIA appeal dated December 23, 2007
24	О	Defendants' three track system for processing FOIA requests as
25		described on website USCIS.gov

P Defendants' denial of Plaintiff Hajro's appeal of the request for

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expedited processing dated March 21, 2008.

- Q Cover letter for Defendants' FOIA response dated March 4, 2008.
- R Plaintiff Hajro's appeal brief in the 8 U.S.C. §1447(a) proceedings contesting the denial of his citizenship application, filed May 13, 2008.
- S Declaration of attorney Robert Pauw.
- T FOIA appeal dated May 12, 2008

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n agencies; (5) obtaining as eptional circumstances" and c databases for information; and (8) allowing agencies to that Congress will examine torney General will consider gency backlogs.

### APPENDIX

# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

MES R. MAYOCK,  Plaintiff,  V.	Civil No. C-85-5169-CAL
MIGRATION AND NATURALIZATION	SETTLEMENT AGREEMENT
SERVICE, et al.,  Defendants.	

Plaintiff, JAMES R. MAYOCK, and defendants, the IMMIGRATION AND NATURALIZATION SERVICE ("I.N.S."), et al. (hereinafter "defendant"), through their undersigned counsel, hereby agree as follows:

- 1. The parties do hereby resolve, settle and compromise all outstanding claims and issues, including all attorneys' fees and costs, arising from Civil Action No. 85-5169-CAL, United States District Court for the Northern District of California ("the action").
- 2. This Settlement Agreement does not constitute an admission by the defendant that defendant, or any of its employees, has violated any law or statute as alleged in the complaint filed by plaintiff in the action. Defendant specifically disclaims that it has engaged in any unlawful pattern and practice either by failing to produce certain categories of Freedom of Information Act ("FOIA"), 5 U.S.C. § 552, information or by failing to respond timely to requests as required by the FOIA.
- 3. This Settlement Agreement does not constitute an admission by plaintiff that its allegations that defendant engaged in a pattern and practice of violating various FOIA requirements lack merit. Plaintiff also does not subscribe to defendants's legal interpretation of 5 U.S.C. § 552(a)(6)(C) and the applicable case law as specifically



set forth in Attachment A to this Settlement Agreement. Plaintiff otherwise does not necessarily agree that the electronic databases identified on page 2 of Attachment B to this Settlement Agreement constitute all relevant electronic databases to be searched.

- Defendant agrees to establish a national Policy on Priority for Processing Freedom of Information Act/Privacy Act ("FOIA/PA") Requests, which policy shall be disseminated to all Regional Records Managers, conspicuously posted in all I.N.S. district offices and a copy mailed to plaintiffs counsel, Eric J. Sinrod, and to Lory Rosenberg, American Immigration Lawyers Foundation, Legal Action Center in Washington, D.C. within two weeks of the execution of this Settlement Agreement. The terms of that national policy shall be as set forth in Attachment A to this Settlement Agreement.
- 5. Defendant further agrees that the San Francisco District Office ("SFDO") will continue its present policies and procedures for handling FOIA/PA requests and that the SFDO District Director shall issue a policy statement setting forth the terms of that present SFDO policy. That policy shall be conspicuously posted at the SFDO and a copy mailed to plaintiff's counsel, Eric J. Sinrod, and to Lory Rosenberg, American Immigration Lawyers Foundation, Legal Action Center in Washington, D.C. within two weeks of the execution of this Settlement Agreement. The terms of that SFDO policy statement shall be as set forth in Attachment B to this Settlement Agreement.
- Defendant further agrees to provide to plaintiff's counsel, Eric . . . by simultaneously executing J. Sinrod, and to Lory Rosenberg, American Immigration Lawyers Foundation, Legal Action Center in Washington, D.C. with national FOIA tracking data for all district offices, concerning the total number of requests processed during the month, average days necessary to complete those requests, the number of cases pending and the average number of days that those cases have been pending. which shall be mailed to Mr. Sinrod and to Ms. Rosenberg by prepaid first class mail on or before the fifteenth of each month for a period of two years after the execution of this Settlement Agree ment.
- 7. Defendant further agrees to pay plaintiff the lump sum amount of \$250,000 in attorneys' fees and costs, which amount shall be paid in full satisfaction of all claims for attorneys' fees and costs that have been made or could have been made by any attorney who participat

ed in the litigation of this ca type shall be taken from the shall tender to plaintiff by payable jointly to James Bunshoft. Plaintiff and/or applicable taxes and othe payment is not tendered be the right to request the dist for in the District Court's ( but only until such time as

- 8. In exchange for the co as set forth above, plaintiff: causes of action that plaintif the defendant and all I.N. reserves the right to bring a an I.N.S pattern and pract occurred after this litigation
- 9. Plaintiff further agrε Order of Dismissal, dated period provided in that Ore its obligations set forth in p and defendant further agr attorneys' fees appeals in th Ninth Circuit, appeal numb immediately filing the execu Circuit Court of Appeals.
- 10. The parties agree th any breach of this Settleme District Director with notice The SFDO shall, within to notice, respond in writing undertake a good faith ef SFDO would then have an make a good faith effort to weeks following the receip plaintiff shall not institute: Court concerning a perceiv



Settlement Agreement. Plaintiff e that the electronic databases B to this Settlement Agreement abases to be searched.

! LAW REVIEW

a national Policy on Priority for 1 Act/Privacy Act ("FOIA/PA") minated to all Regional Record l I.N.S. district offices and a copy Sinrod, and to Lory Rosenberg. ndation, Legal Action Center in the execution of this Settlement nal policy shall be as set forth in eement.

the San Francisco District Office policies and procedures for the SFDO District Director shall the terms of that present SFDO ously posted at the SFDO and a Eric J. Sinrod, and to Lory wyers Foundation, Legal Action o weeks of the execution of this of that SFDO policy statement to this Settlement Agreement.

ovide to plaintiff's counsel, Eric merican Immigration Lawyers Vashington, D.C. with national offices, concerning the total ng the month, average days the number of cases pending hose cases have been pending, od and to Ms. Rosenberg by ne fifteenth of each month for tion of this Settlement Agree.

plaintiff the lump sum amount s, which amount shall be paid rneys' fees and costs that have y any attorney who participat

ed in the litigation of this case in any capacity. No deductions of any who shall be taken from this lump sum payment, which defendant shall tender to plaintiff by means of a check or electronic transfer payable jointly to James R. Mayock and Hancock,, Rothert & Bunshoft. Plaintiff and/or his counsel are liable for payment of all applicable taxes and other deductions from this amount. If this payment is not tendered before June 26, 1992, plaintiff shall retain the right to request the district court to postpone dismissal provided for in the District Court's Order of Dismissal, dated April 28, 1992, but only until such time as plaintiff receives such payment.

- In exchange for the consideration to be provided by defendant, as set forth above, plaintiff forever waives and releases all claims and causes of action that plaintiff has alleged or could have alleged against the defendant and all I.N.S. employees in this litigation. Plaintiff reserves the right to bring a subsequent action should he believe that an I.N.S pattern and practice of failing to comply with FOIA has occurred after this litigation has concluded.
- Plaintiff further agrees not to challenge the District Court's Order of Dismissal, dated April 28, 1992, within the 60 day time period provided in that Order, provided that defendant fulfills all of its obligations set forth in paragraphs 4, 5, 6 and 7, above. Plaintiff and defendant further agree voluntarily to dismiss their respective attorneys' fees appeals in the United States Court of Appeals for the Ninth Circuit, appeal numbers 90-16681 and 90-16725 with prejudice, by simultaneously executing this Settlement Agreement and the stipulation of dismissal attached hereto as Attachment C and immediately filing the executed stipulation of dismissal with the Ninth Circuit Court of Appeals.
- 10. The parties agree that should plaintiff believe there has been any breach of this Settlement Agreement, he shall provide the SFDO District Director with notice in writing of any such perceived breach. The SFDO shall, within two weeks of the date of receipt of that notice, respond in writing to the substance of that claim and shall undertake a good faith effort to resolve plaintiff's concerns. The SFDO would then have an additional two weeks to meet with and/or make a good faith effort to resolve plaintiff's claim. During the four weeks following the receipt of plaintiff's written notice at the SFDO, plaintiff shall not institute any pattern and practice lawsuit in district court concerning a perceived breach of the Settlement Agreement.



At the end of that four week period, however, plaintiff shall be free to seek relief in district court for any perceived breach of the Settlement Agreement that he believes have not been corrected by the SFDO.

- 11. Defendant retains the right to amend, change, revise, or terminate any practice or policy of concern herein. Plaintiff, in the event of any such amendment, change, revision, or termination by defendant of any practice or policy of concern herein, shall retain the right to institute a new action challenging any such amendment, change, revision or termination and any of its consequences.
- 12. The parties acknowledge that they enter into this agreement freely and voluntarily and that this agreement is intended by the parties to be the full and final settlement of the matters encompassed herein, and there are no terms and conditions of settlement not set forth herein.

May 22, 1992 DATE

//s// Eric Sinrod ERIC SINROD Hancock, Rothert & Bunshoft Four Embarcadero Center San Francisco, CA 94111-4168 Tel: (415) 981-5550

May 22, 1992 DATE

//s// James R. Mayock JAMES R. MAYOCK CROSLAND, STRAND, FREEMAN demanded in a single re & MAYOCK 260 California Street San Francisco, CA 94111 Tel: (415) 765-5111 Attorneys for plaintiff

May 21, 1992 DATE

//s// Paul W. Bridenhagen PAUL W. BRIDENHAGEN Department of Justice 901 E Street, N.W., Room 848 Washington, D.C. 20530 Tel: (202) 514-4781 Attorneys for defendants

The purpose of this me priority for processing F ("FOIA/PA") requests and when acting on requests t

The FOIA, 5 U.S.C. § 5 determine whether to relea days. If an agency fails to c may treat the failure as an file suit. 5 U.S.C. § 552(a) for an additional 10 work stances" as follows:

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5144781
for defendants

### ATTACHMENT A

#### PRIORITY PROCESSING PROGRAM

The purpose of this memorandum is to set policy for establishing priority for processing Freedom of Information Act/Privacy Act ("FOIA/PA") requests and the procedures to be used by INS offices when acting on requests that ask for "expedited processing."

The FOIA, 5 U.S.C. § 552(a) (6) (A), requires federal agencies to determine whether to release requested documents within 10 working days. If an agency fails to comply with this requirement, the requester may treat the failure as an exhaustion of administrative remedies and file suit. 5 U.S.C. § 552(a) (6) (B) allows this period to be extended for an additional 10 working days in the event of "unusual circumstances" as follows:

- (i) the need to search for and collect the requested records from field facilities or other establishments that are separate from the office processing the request;
- (ii) the need to search for, collect, and appropriately examine a voluminous amount of separate and distinct records which are demanded in a single request; or
- (iii) the need for consultation, which shall be conducted with all practicable speed, with another agency having a substantial interest in the determination of the request or among two or more components of the agency having substantial subject matter interest therein.

Those INS FOIA/PA offices which have such a backlog that the extension authorized in these unusual circumstances would be irrelevant should rely on the language of 5 U.S.C. § 552(a) (6)(C). The leading case on this provision is *Open American v. Watergate Special Prosecuting Force*, 547 F.2d 605 (D.C. Cir. 1976), which provides that a volume of requests beyond that which an agency could reasonably have anticipated constitutes "exceptional circumstances," and that processing these requests on a "first-in, first-out" basis satisfies the



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requirement that an agency exercise due diligence in dealing with this backlog.

In general, each INS FOIA/PA office must adopt a first-in, first-out (FIFO] processing policy as its basic guideline in determining the order in which it processes requests. If strict FIFO processing of all requests regardless of the volume of records requested would cause some requesters with simple requests to wait for extraordinary periods of time while a limited number requesters with exceptionally complex requests are served, individual offices may adopt a multi-track system as follows:

### Track I - Simple Requests

- -- Require five days or less to process.
- Request a limited number of documents.
- \_\_ Involve minimal review for claims exemptions.

Simple requests are those which require five days or less to process, including requests for only one or two specific documents that are easily accessed and which, by their nature would not normally be exempt from the requester (e.g., request for a copy of one's own birth certificate or naturalization certificate).

### Track 2 - Complex Requests

- Require more than five days to locate, review and prepare for disclosure.
- Request more than a limited number of documents.
- Involve more than a minimal review for claims exemption.

Complex requests are those which it is estimated that the records sought in the request will take more than five days to locate, review and prepare the requested records for disclosure (e.g. files requiring line-by-line review of numerous pages of personal information; classified files requiring review for national security implications; investigative files, particularly those that are of current or recent



investigations, that require capersonnel; and sensitive interidecision-making process).

### Simultaneous Two-Track FIFO

Under this two-track system sahead of more complex ones to This procedure, however, will to long as the FIFO approach with good faith effort is made to possible. FOIA offices may not to processing Track 1 over Tra

### Expedited Processing for Dem

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investigations, that require careful coordination with investigative personnel; and sensitive internal memoranda that are part of the decision-making process).

### Simultaneous Two-Track FIFO Processing

Under this two-track system some simple requests will be processed ahead of more complex ones which may have been received earlier. This procedure, however, will not negate a claim of due diligence as long as the FIFO approach within each track is maintained, and a good faith effort is made to process all requests as expeditiously as possible. FOIA offices may not, however, devote all, of their resources to processing Track 1 over Track 2, or vice-versa.

## Expedited Processing for Demonstrated Exceptional Need or Urgency

A requester who demonstrates, consistent with applicable guidances and law, an "exceptional need or urgency", shall have his/her request processed out of turn on an "expedited" basis. The currently applicable guidance, set forth in the Attached Department of Justice FOIA UPDATE, Summer 1983, provides that FOIA offices are to grant such treatment when the requester demonstrates that:

- a. an individual's life or personal safety would be jeopardized by the failure to process a request immediately; or
- b. substantial due process rights of the requester would be impaired by the failure to process immediately, and the information sought is not otherwise available.

### Procedures for Expedited Processing

A request for expedited processing which demonstrates either of the above circumstances shall be processed immediately.

A request which fails to meet the above criteria shall be denied expedited processing and shall be processed on the appropriate track. A requester must be notified in writing of the decision not to grant the request for expedited treatment, and advised of his/her right and the procedures to appeal the decision. Sample letters for this notification are enclosed.



Please disseminate this policy to your FOIA/PA Officers and insure that each is fully aware of these requirements. This rescinds HQINF memorandum 1491-P, dated March 1990, same subject. Any questions concerning this policy should be directed to Mildred Carter, FOIA/PA Specialist, or Russell Powell, Chief of FOIA/PA Section, on FTS 368-1722.

Robert L. Martinez Assistant Commissioner

Enclosures

cc: Regional Administrators
District Directors

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OIA/PA Officers and insure ents. This rescinds HQINF same subject. Any questions to Mildred Carter, FOIA/PA IA/PA Section, on FTS 368-

### ATTACHMENT B

# IMMIGRATION AND NATURALIZATION SERVICE San Francisco District Office Policies & Procedures for Handling FOIA Requests

The purpose of this memorandum is to set forth the San Francisco District Office's ("SFDO's") policies and procedures for handling Freedom of Information Act ("FOIA") requests. All SFDO FOIA personnel shall adhere to the policies and procedures set forth below in responding to a FOIA request.

### I. Receipt and Logging of Requests

### A. Mailed Requests

1. The FOIA unit will promptly retrieve its mail each time the mail is delivered and date stamp all requests with that day's date.

2. After date stamping the request, the request will be entered into the FOIA computer tracking system in the appropriate category.

3. An acknowledgement of receipt of the FOIA request will be mailed to the requester within two days of the receipt of the request.

### B. Hand Delivered Requests

1. All requests that are hand-delivered will be date stamped with that day's date promptly upon receipt.

2. After date stamping the request, the request will be entered into the FOIA computer tracking system in the appropriate category.

3. An acknowledgement of receipt of the FOIA request will be mailed to the requester within two days of the date the request is received if not handed to tho requester while he is still in the office.

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7. Legalization Application System (LAPS)

8. Any pertinent systems established subsequently.

C. Information obtained from the electronic data bases listed in III.B. above will be processed in a like manner to information in the Alien-Files.

D. Audio/video records pertaining to the subject of the request will also be considered for release.

### IV. Extension of Time

A. All SFDO FOIA personnel shall comply with the time requirements set forth in 5 U.S.C. § 552(a) (6) (A), (B), and (C).

B. An extension of time under 5 U.S.C § 552(a)(6)(B) for a response to the requester can be used only in the following circumstances:

1. Some or all of the requested records/ information must be obtained from another office.

2. The volume of records to be reviewed is unusually large.

3. Other federal government agencies of Department of Justice component must be consulted.

If an extension of time is appropriate under 5 U.S.C § 552(a)(6)(B), a letter of explanation will be sent promptly to the requester explaining the reason for the delay and setting a new response date.

Where an extension of time pursuant to 5 U.S.C § 552(a)(6)(B) is determined to be appropriate, the final response shall be within 20 working days of the original request date.

### V. Information Disclosure

A. Entire Page Withhold

1. When an entire page of a file is withheld from



disclosure to a FOIA requester, the specific subject matter of the withheld sheet need not be identified.

- 2. When an entire page of a file is withheld, however, the following information will be released in lieu of the page itself:
  - a. The "in lieu of" page will be identified in its upper right hand corner with the page number of the page withheld, e.g. L-7, R-29, etc.
- b. "Entire Page" will than be placed immediately beneath the page number.
  - c. Centered in the upper half of the "in lieu of" page will be the U.S.C. citation that exempts from disclosure the withheld page.
  - d. Centered in the lower half of the "in lieu of" page will be the identification of the withheld page by type, form number and date, as applicable, e.g. Attorneys' Worksheet, 1/23/89 or Investigator's Worksheet, SF-10, 2/14/88.

### B. Less Than Entire Page Withheld

1. When less than an entire page is withheld, a numerical citation to the statutory section relied upon for exemption from disclosure will be placed adjacent to redacted information.

2. The form number, date, and any information which generally describes the type of form will ordinarily not be redacted, in order to assist the requestor in making a decision as to whether or not to appeal the decision to exempt information from disclosure.

### VI. Review and Distribution of Completed Request

A. After the requested records and information have been gathered, a cover letter will be prepared indicating what types of documents are being withheld and correlating that with the exemption(s) relied upon.



- B. After approval will be signed and the packas
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id information have been prepared indicating what withheld and correlating ied upon.

- After approval by appropriate officials, the cover letter will be signed by the District Director, or his designee, and the package then mailed to the requester.
- If the requester has an urgent need for the information and has asked to pick-up the package rather than having it mailed, the requester will be notified by phone that the package is ready.
- A copy of any material not released to the requester will be kept by this office for the specified time period.
- As the final step, the request will be closed out of the FOIA computer tracking system.

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# NS Extends Proyecto San Pablo Filinger Deadline to July 15

In 69 Interpreter Releases 260, 281 (Mar. 2, 1992), we reproduced a February 7, 1992 INS cable implementing a federal court order in *Proyecto San Pablo v. INS*, No. 89–456–TUC (D. Ariz. Jan. 29, 1992). In that case the court invalidated certain INS regulations and procedures that denied legalization to certain aliens who were deemed to lack continuous residence because of an absence from the U.S. due to deportation. In January 1992 U.S. District Judge William D. Browning stayed previous orders for relief, but ordered the INS to grant work authorization to class members. 2

Judge Browning ordered the INS to send to potential class members copies of the court's opinion along with an application form for them to return to an INS Service Center. Individuals contacted then assume the responsibility of pursuing work authorization. Regional INS offices were to accept all work authorization applications received from such individuals during a 90-day period beginning March 16, 1992 and ending June 15, 1992. Upon receiving a response from an alten, the INS must also examine the alien's legalization file to determine if he or she is a class member.

The INS has now agreed to extend the filing deadline by one month, to July 15, 1992. The INS announced the extension in a May 28, 1992 letter from INS attorney Ellen Sue Shapiro to Seattle, Washington attorney Robert H. Gibbs, one of plaintiffs counsel. Ms. Shapiro explained that the Service is extending the deadline because it "is anxious for all class members to receive interim relief, and is concerned by your representations that not all legitimately entitled aliens have done so." Ms. Shapiro added, however, that the INS will not send out another mailing to aliens informing them of the extension.

Ms. Shapiro's letter makes two other noteworthy points. First, the letter makes clear that the IMS will accept copies of the application form, and not just the official form mailed by the Service, as long as the copy includes the alien's Anumber. Second, the letter clarifies that any class members who did not receive the INS' official notice should immediately contact the plaintiffs' counsel, who are listed in the Service's February 7, 1992 wire.

#### 6. FOIA Case Against INS Finally Settled

After seven years of litigation, the INS has settled an important Freedom of Information Act (FOIA) case. Mayock v. INS, Civ. No. C-85-5169-CAL (N.D. Cal. May 22, 1992). The settlement will effect nationwide changes in INS FOIA procedures, and may help prevent deportation of aliens to countries where they would face persecution and war.

The case focused on the INS' failure to respond to more than 100 information requests within the 10-day limit mandated by the FOIA. The suit charged that the INS routinely took months—in some cases years—to respond to the requests, often long after the aliens had already been deported. According to the suit, timely access to the requested information might have prevented the deportations.

Under the settlement, the INS has agreed to establish a national Policy on Priority for Processing Freedom of Information Act/Privacy Act Requests within two weeks of the date of the settlement. The new policy should be in place by early June 1992.

The new policy permits INS FOIA offices to continue to exceed FOIA's time limits when the office has a great backlog of requests, as now exist in most INS FOIA offices. The new policy also does not bind the INS to take any affirmative efforts to reduce FOIA backlogs. However, the new policy mandates a new multi-track processing system that should significantly expedite the processing of many FOIA requests. "Simple" requests (defined as those requiring five days or less to process, requesting a limited number of documents, and involving minimal review for exemptions from FOIA's disclosure requirements) will be processed on a "first-in, first-out" (FIFO) basis. "Complex" requests will be separately processed on a FIFO basis. Previously, all requests were lumped in together and processed on a FIFO basis. In addition, the new policy provides that from now on, the INS will process FOIA requests that

See 69 Interpreter Releases 129 (Jan. 27, 1992); 68 Interpreter Releases 1231 (Sept. 23, 1991).

See 69 Interpreter Releases 161 (Feb. 3, 1992).

The form is reproduced in 69 Interpreter Releases 281 (Mar. 2, 1992).

The 3-page INS letter is available through the IR/AILA joint reprint service (reprint number IR—03–0792). The cost is \$2.30 by mail, plus \$3.00 postage/handling per mail order (not per item); \$10.30 by fax. To order, call AILA at (202–371–9377) or fax (credit cards only; 202–371–9449).

show "exceptional need or urgency" on an immediate basis.

The settlement also incorporates a five-page list of policies and procedures for handling FOIA requests at the INS' San Francisco office. Among other things, that office will now be required to follow FOIA's time requirements. The INS also agreed to pay the plaintiffs \$250,000 to cover attorney's fees and costs.

The plaintiffs were represented by San Francisco attorneys Eric J. Sinrod and James R. Mayock. "We established a priority program which benefits FOIA requesters across the nation," said Mr. Sinrod. "We also cleaned up all the FOIA practices of the San Francisco INS office," he added. Mr. Mayock commented that "immigrants will now get a fair shake in deportation cases because of timely and full disclosure of information."

According to Mr. Sinrod, the INS had argued that it was exempt from FOIA's time requirements because the agency suffered from a "chronic" backlog of FOIA requests and therefore only was required to respond on a FIFO basis. In June 1989, U.S. District Judge Charles A. Legge disagreed with the INS and ruled in favor of the plaintiffs, holding that the INS nationally could not avoid the 10-day rule simply by claiming a routine backlog of FOIA requests, and that the INS must give priority attention to requests for information needed in exclusion or deportation hearings. He also held that the San Francisco INS office had to come into strict compliance with FOIA's 10-day rule.<sup>1</sup>

In July 1991 the Ninth Circuit reversed and remanded Judge Legge's decision, holding that Judge Legge needed to consider additional facts before reaching a final judgment. *Mayock v. Nelson*, 938 F.2d 1006 (9th Cir. 1991), rev'g *Mayock v. INS*, 714 F. Supp. 1558 (N.D. Cal. 1989). After months of further negotiations, the case was settled before Judge Legge reached a final judgment.

"After seven years of litigation, we convinced the INS that we would take this case to the U.S. Supreme Court, if necessary," Mr. Sinrod stated. "I believe that the INS realized that it would be prudent to settle this case on fair terms."

# 7. INS Issues New Guidelines on Incomplete Asylum Applications

Lindo de Lorsia

INS headquarters has developed new guidelines of returning incomplete applications to asylum applicants. A May 28, 1992 memorandum signed by INS Deputy Commissioner Ricardo Inzunza outlines the definition of a complete asylum application, based on the regulations and the I–589 asylum application. The memo, with attachments, is reproduced in Appendix II of this Release.

The memo notes that 8 CFR § 208.3 defines the "form of application" required from asylum applicants. Under that regulation, the following documents compose a complete asylum application: (1) Form I–589, in quadruplicate, and an additional copy for each family member; (2) Form G–325A, biographic information, for each person over 14 years old; (3) Form FD–258 fingerprint card for each person over 14; (4) two photographs for each person; (5) supporting documentation; and (6) evidence of claimed relationship for all family members. In addition, applicants may submit Form I–765 applications for work authorization.

The memo adds that the instructions on the I-589 reiterate this information and state documentary requirements for applicants. An additional copy of the application is required for each dependent, and evidence of relationships must be included. Any documents in a foreign language must be accompanied by an English translation.

The memo also states that additional guidelines on what constitutes a "substantially incomplete" application may be issued at a later date. Until that time, the memo instructs INS offices not to return an application because it appears to be "substantially incomplete."

Attachment 1 to the memo defines a complete I-589 package, delineating the forms and documents that must be included. "Applications which are lacking the necessary documents must be returned as incomplete," the memo states, in an apparent inconsistency.

Attachment 2 defines the "variables" that must be completed on each form for INS offices to accept an application and consider it filed. Since an I-589 cannot be entered into the system without certain essential variables, the memo continues, these must be included on at least one of the forms in the asylum

See 66 Interpreter Releases 734 (July 25, 1989).

<sup>2</sup> See 68 Interpreter Releases 943 (July 29, 1991).

# 5. INS Finalizes National Policy for Responding to FOIA Requests

In 69 Interpreter Releases 707 (June 8, 1992) we reported on a settlement in *Mayock v. INS*, Civ. No. C-85-5169-CAL (N.D. Cal. May 22, 1992), which challenged the INS' procedures for responding to requests under the Freedom of Information Act (FOIA). As part of the settlement, the Service agreed to establish a national policy for responding to FOIA requests.

The INS has now finalized those procedures in a memorandum to the field issued by Assistant Commissioner for Records System Robert L. Martinez. The memo, dated April 29, 1992, is reproduced in Appendix V of this Release.

The memo notes that the FOIA, 5 U.S.C. § 552(a)(6)(A), requires federal agencies to determine whether to release requested records within 10 working days. If an agency fails to comply, the requester may treat the failure as an exhaustion of remedies and file suit. The statute also allows this period to be extended for an additional 10 days in the event of "unusual circumstances." The memo describes three such circumstances.

Those INS offices that have such a backlog that the authorized extension would be irrelevant may rely on *Open America v. Watergate Special Prosecution Force*, 547 F.2d 605 (D.C. Cir. 1976), which held that a volume of requests beyond that which an agency could reasonably have anticipated constitutes "exceptional circumstances," and that processing these requests on a "first-in, first-out" basis satisfies the requirement that an agency exercise due diligence.

In general, each office should adopt a first-in, first-out processing policy, Mr. Martinez' memo states. If strict adherence to this would cause some requesters with simple requests (five days or less to process) to wait for extraordinary periods of time while a limited number of complex requests (more than five days) are processed, offices may adopt a "multi-track" system. Under this system, some simple requests would be processed ahead of complex cases. "This procedure, however, will not negate a claim of due diligence, as long as a [first-in, first-out] approach within each track is maintained, and a good faith effort is made to process all requests as expeditiously as possible," Mr. Martinez states.

Finally, the memorandum notes that a requester who demonstrates an "exceptional need or urgency" is to have his or her request processed out of turn on an expedited basis. In attached guidelines, the Justice Department mandates that a requester for expedited treatment demonstrate either that a person's life or safety is threatened, or that the requester's due process rights would be impaired. Mr. Martinez' memo also includes model responses to requesters for such expedited processing.

# (NS General Counsel Opinion Discusses Immigration of Adopted Siblings

When is a sibling not a sibling? When his or her fellow sibling is adopted by another set of parents. That seems to be the conclusion for immigration purposes of a June 21, 1990 legal opinion issued by then-INS General Counsel William P. Cook. The opinion concluded that if the INS grants an immigration benefit based on the relationship between an adopted person and his or her adoptive parent, another individual born to the adopted child's natural parents does not qualify for immigrant classification as the adopted person's brother or sister.

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The legal opinion is reproduced in Appendix VI of this Release. The opinion discussed the following fact situation, presented by the State Department's Visa Office: Two aliens are born to common parents. One of the aliens is later adopted by others, and obtains immigrant status based on the adoptive relationship. The adopted alien eventually becomes a U.S. citizen. The adopted alien then seeks to classify the other alien as his sibling under the old fifth preference (now the family fourth preference).

Based on these facts, the opinion discussed the following question: What effect does adoption have, for purposes of the immigration laws, on the relationship between two persons born to common parents?

The legal opinion first noted that an adopted child is considered the child of his or her adoptive parents, not his or her natural parents. Citing Matter of Lum, 11 I&N Dec. 55 (BIA 1964), the opinion held that an adopted person can only be considered the child of his or her natural parents if the INS granted no immigration benefits based on the adoptive relationship and granting benefits in the future is no longer possible (emphasis provided).

#### Memorandum



CO: 1491-P

Subject Policy on Priority for Processing POIA/PA Requests

4/29/92

To Regional Records Managers

From Records Systems
Division (HORSD)

The purpose of this memorandum is to set the policy for establishing priority for processing Freedom of Information Act and Privacy Act (FOIA/PA) requests and the procedures to be used by IMS offices when acting on requests that ask for "expedited processing."

The POIA, 5 U.S.C & 552(a)(6)(A), requires federal agencies to determine whether to release requested records within 10 working days. If an agency fails to comply with this requirement, the requester may treat the failure as an exhaustion of administrative remedies and file suit. 5 U.S.C. \$ 552(a)(6)(B) allows this period to be extended for an additional 10 working days in the event of sunusual dircumstances as follows:

- (i) the need to search for and collect the requested records from field facilities or other establishments that are separate from the office processing the request:
- (ii) the need to search for, collect, and appropriately examine a voluminous amount of separate and distinct records which are demanded in a single request, or
- (iii) the need for consultation, which shall be conducted with all practicable speed, with another agency having a substantial interest in the determination of the request or among two or more components of the agency having substantial subject matter interest therein.

Those INS FOIR/PA offices which have such a backlog that the extension authorised in these unusual circumstances would be irrelevant should rely on the language of 5 U.S.C. 852 \$ (a) (6) (C). The leading case on this provision is, Open America v. Matergata Special Prosecution Force, 547 F.2d 608 (D.C. Gir. 1976), which provides that a volume of requests beyond that which an agency could reasonably have anticipated constitutes "exceptional circumstances," and that processing these requests on a "first-in, first-out" basis satisfies the requirement that the agency exercise due diligence in dealing with this backlog.

#### Appendix V, continued

### Page 2 Regional Records Managers

In general, each INS FOIA/PA office must adopt a first-in, first-out (FIFO) processing policy as its basic guideline in determining the order in which it is going to process requests. If strict FIFO processing of all requests, regardless of the volume of records requested, would cause some requesters with simple requests to wait for extraordinary periods of time while a limited number of requesters with exceptionally complex requests are served, individual offices may adopt a multi-track system as follows:

#### Track 1 - Simple Requests

Simple requests are those which require a brief time (five days or less) to process (a.g., they request a limited number of documents, and involve minimal review for exemption claims). They include requests for only one or two specific documents that are easily accessed and which, by their nature, would not normally be exempt from the requester (a.g., request for a copy of one's own birth certificate or naturalization certificate).

#### Track 2 - Complex Requests

Complex requests are those which require more than five days to locate, review and prepare for disclosure (g.g., they request more than a limited number of documents, and involve more than a minimal review for examption claims). Such requests include files requiring line-by-line review of numerous pages of personal information, classified files requiring review for national security implications; investigative files, perticularly those that are of current or recent investigations, that require careful coordination with investigative personnel; and sensitive internal memorands that are part of the decision making process.

#### Simultaneous Two-Track Fire Processing

Under this two-track system some simple requests will be processed shead of more complex ones which may have been redeived earlier. This procedure, however, will not negate a claim of due diligence as long as a FIFO approach within each track is maintained, and a good faith effort is made to process all requests as expeditiously as possible. FOIL/PA offices may not, however, devote all of their resources to processing Track I over Track 2, or visa-verse.

Expedited Processing for Descripted Exceptional Meed or

A requester who demonstrates an "exceptional need or organcy" shall have his/her request processed out of turn on an "expedited" basis. In the attached copy of FOIA UPDATE Summer of 1983, the Department of Justice provided guidance as to what a requester must

Page 3
Regional Records Managers

show to require the granting of a request for expedited treatment. FOIA/PA offices are to grant such treatment when the requester demonstrates that:

- a. an individual's life or personal safety would be jeopardised by the failure to process a request immediately; or
- b. substantial due process rights of the requester would be impaired by the failure to process immediately, and the information sought is not otherwise available.

Procedures for Expedited Processing

A request for expedited processing which demonstrates either of the above circumstances shall be processed immediately.

A request which fails to meet the above criteria shall be denied expedited processing and shall be processed on the appropriate track. A requester must be notified in writing of the decision not to grant the request for expedited treatment, and advised of his/her right and the procedures to appeal the decision. Sample letters for this notification are enclosed.

Please disseminate this policy to your POIA/PA Officers and insure that each is fully awars of these requirements. This resulnds MQINF memorandum 1491-P, dated March 1990, same subject. Any questions concerning this policy should be directed to Mildred Carter, FOIA/PA Specialist, or Russell Powell, Chief, FOIA/PA Section, on (202) 514-1722.

ROBERT L. MARTINES 25 Assistant Commissioner 52

Attachments

CC: Regional Administrators
District Directors

#### Appendix V, continued

Mr. John Doe ABC News 00 West loth Street New York, NY 10023

Subject: Expedited Treatment

Dear Mr. Doe:

Your request was received in this office on 00/00/00, seeking expedited treatment of your request for access to information from INS records.

On the basis of the information you provided, we have determined that expedited processing of your request is not warranted. Standards established by the Department of Justice regarding expedited processing are very strict (copy attached) and permit expedited treatment only when the requester demonstrates that:

- an individual's life or personal safety would be jeopardized by the failure to process a request immediately; or
- b. substantial due process rights of the requester would be impaired by the failure to process immediately, and the information sought is not otherwise available.

In the event you can demonstrate any further showing as to the nature and degree of the loss that will be suffered if processing is not expedited, or any such reliance by the subject on the availability of IMS information alone will prevent impairment of due process rights, submit this additional information to IMS for reconsideration.

You may choose to appeal my decision in this matter by writing to the Attorney General, Office of Information and Privacy, United States Department of Justice, Room 7238 Main Justice Building, 10th Street and Constitution Avenue, N. W., Washington D.C. 20530, within 30 days of receipt of this letter. Your letter should reference the control number and the letter and envelope should be clearly marked: "FREEDOM OF INFORMATION APPEAL",

Sincerely,

Mr. John Doe ABC News OD West 10th Street New York, NY 10023

Subject: Expedited Treatment

Dear Mr Doe:

Your request was received in this office on 00/00/00, seeking expedited treatment of your request for access to information from INS records.

On the basis of the information you provided, we have determined that expedited processing of your request is warranted and will therefore begin processing this request in the near future.

Sincerely,

U.S. Department of Justice Office of information and Privacy

## FOIA UPDATE

OIP Guidance

## When to Expedite FOIA Requests An insue bound to be confronted scotter or inter by all compelling justification can exist for special FOIA treatment.

expedited treatment under the Freedom of Information Act. Because the granting of a request for expedition necessarily works to the direct disadvantage of other FOIA requests, the marits of such requests should be assessed cerefully.

The FOIA requires that lederal agencies determine whether to release requested records within 10 working days, but that period may be extended for an additional 10 working days Aptuanes but of thice starmound quines anument quenue-Stances" exist. 5 U.S.C. \$552(EX6XB). Many agencies are often unable to meet these deadlines due to such fectors as the unimper of tedimens teorised the Adjance of tecours sonky. decentrationed record keeping procedures, and Emilations on resources--- often coupled with the need for a line-by-line review of sensitive documents. The U.S. Court of Appeals for the D.C. Circuit has recognized this problem and has specifically approved the equitable practice of handling requests on a "first-in free-cut" basis. See Open America & Watergare Special Procedulon Force 547 F.24 605, 614-16 (D.C. Cir. 1976), Friend 5 U.S.C. \$552(a)(C)

At the same three, however, the D.C. Circuit in Open America recognized that some POIA requests nectuarily tracias a ter tracter detres of misanch then others and then when a requester can show "exceptional need of urgency," his request should be processed out of turn, 547 F.2d at 616. The Open America decision did sot specify any particular circumstance which might countries exceptions need or urgency." to decisions on whether to great expedition have been left for agency FOIA officers to make on a case-by-case basis. Several years of administrative practice in this area. thought together with at least some specific judicies precedents. have served to develop the following pudesians and considerations.

Threat to Life or Bellet First FOIA processing should be expedited whenever it is demonstrated that an individual's till or personal salary would be jeoperdized by the fallete to process a request immediately. Of the handful of court decisions to have ordered expedited processing, simost all have fallen into this CELEBORY. See. C.R., Exmer v. FBI, 443 F. Supp. 1349, 1353 (S.D. Cal. 1976) (piniatill obtained expedited treatment after tent of information exposed her to harm by organized drime (Street 40% 613 P.36 1203 (Fit Cir. 1980): Charter H Kelley, 427 F. Supp. 80, 81 (D.D.C. 1974) (plaintiff faced multiple criminal charges carrying possible don't penalty in State court. At the administrative level the Department of instice and extrequed a school to treggiste approprie of medical information about a child's beher vital to the child's CENTIFORMY Eledical trestment. Another agency agreed to blocare parameters. If terincal troom the benaute of a honer Account polishary to pa facing a serious spisal to per rife in the cuplout of a cuit. To be sure, POIA sequents involving substantiative "life-on-death" matters are rate, but no more

Loss of Substantial Due Process Rights

As a gameral rule, a request also should be expedited if it is shown that substantial due process tights of the requester would be impaired by the failure to process immediately and that the information sought is not otherwise available. indeed, the practices of many federal agencies reflect such concern for the due process rights of requesters. At the Justice Depertment's Drug Enforcement Administration, for exexplie, the portion of a drug offender's (he that is relevant to an upcoming parole hearing is routinely processed for release aut of turn under the FOLA. Similarly, other agencies regularly expedite FOIA requests for information needed in cocuract award protests so that [Bing deadlines can be shet.

It is not sufficient, however, for a requester merely to allege that requested records are "needed" in connection with some judicial or administrative proceedings rather, the immediate use of the FOIA must be shown to be critical to the preservation of a substantial right. See Rivers & DEA. 3 CDS 981,365 at \$1.953 (D.D.C. 1981) ("A pending civil suit doss not generally qualify a FOIA demand for expedited processing."). Indeed, in Museblahi Electric Corp. 11 Department of Justice 39 Ad. L. Rep. 24 (P&F) 1133. 1140-42 (D.D.C. 1974), the court pointedly refused to order expedited processing where a requester had not availed assif of existing oivil discovery mechanisms for obtaining the records sought. in sommerion with trimital proceedings, week "due process" dains have likewise been found inadequate. Sec. F.L. Commele u DEA 2 GDS 1181.016 m \$1.060 (D.D.C. 1960) (use of FOLA as discovery tool to aid mandard post-judgment attrack on criminal conviction held insufficiently Juder 14 United States Department of Junker. 3 CDS 983,227 (D.D.C. 1981) (need for documents for preparation as witness in eriminal trial hald insufficient).

Other Considerations Beyond these two mirrow categories, it is unclear to what sales absurges pract the discussion to flatt todiners lot expedition under any other streamstances. Only one judicial docision has rentured beyond these categories..... Schooler v. /RS. 3 QDS 982.515 # 83,302-03 (D.D.C. 1982), where a court somewhat perisactorily ordered immediate diselective of a record related to imminent action by Congress. Molanial's Source spould not lother the luctuain of Mil toquesters in having their requests tracted equitably, as well as the public interest in the integrity of FOIA processing. See Mitsubishi Electric Corp. v. Department of Justice, supra 39 Adl. Rep.26 (P&F) at 1142 (Expedited processing, "If premied, will adversely impact upon the conflicting interests of unmounts judicidass moon teriments and aliberty make filed (autier). ). Because a decision to take a FOIA respect out of turn hecomearily comile further delay for other reclicaters watcing patiently in line, simple introse demonth than it pe made only abou cardial metative of that deceletional CICUITALE MCC.



FOIA Update Vol. IV, No. 2 1983

OIP Guidance

### When to Expedite FOIA Requests

An issue bound to be confronted sooner or later by all federal agencies is whether to give certain requesters expedited treatment under the Freedom of Information Act. Because the granting of a request for expedition necessarily works to the direct disadvantage of other FOIA requesters, the merits of such requests should be assessed carefully.

The FOIA requires that federal agencies determine whether to release requested records within 10 working days, but that period may be extended for an additional 10 working days whenever any of three statutorily defined "unusual circumstances" exist. 5 U.S.C. § 552(a)(6)(B). Many agencies are often unable to meet these deadlines due to such factors as the number of requests received, the volume of records sought, decentralized recordkeeping procedures, and limitations on resources--often coupled with the need for a line-by-line review of sensitive documents. The U.S. Court of Appeals for the D.C. Circuit has recognized this problem and has specifically approved the equitable practice of handling requests on a "first-in, first-out" basis. See Open America v. Watergate Special Prosecution Force, 547 F.2d 605, 614-16 (D.C. Cir. 1976), citing 5 U.S.C. § 552(a)(6)(C).

At the same time, however, the D.C. Circuit in *Open America* recognized that some FOIA requests necessarily involve a far greater degree of urgency than others and that when a requester can show "exceptional need or urgency," his request should be processed out of turn. 547 F.2d at 616. The *Open America* decision did not specify any particular circumstance which might constitute "exceptional need or urgency," so decisions on whether to grant expedition have been left for agency FOIA officers to make on a case-by-case basis. Several years of administrative practice in this area, though, together with at least some specific judicial precedents, have served to develop the following guidelines and considerations.

#### Threat to Life or Safety

First, FOIA processing should be expedited whenever it is demonstrated that an individual's life or personal safety would be jeopardized by the failure to process a request immediately. Of the handful of court decisions to have ordered expedited processing, almost all have fallen into this category. See, e.g., Exner v. FBI, 443 F. Supp. 1349, 1353 (S.D. Cal. 1978) (plaintiff obtained expedited treatment after leak of information exposed her to harm by organized crime figures), aff'd, 612 F.2d 1202 (9th Cir. 1980); Cleaver v. Kelley, 427 F. Supp. 80, 81 (D.D.C. 1976) (plaintiff faced multiple criminal charges carrying possible death penalty in state court). At the administrative level, the Department of Justice has expedited a request to facilitate disclosure of medical information about a child's father vital to the child's emergency medical treatment. Another agency agreed to process immediately a request from the parents of a young woman believed to be facing a serious threat to her life in the custody of a cult. To be sure, FOIA requests involving substantiated "life-or-death" matters are rare, but no more compelling justification can exist for special FOIA treatment.

#### Loss of Substantial Due Process Rights

As a general rule, a request also should be expedited if it is shown that substantial due process rights of



the requester would be impaired by the failure to process immediately and that the information sought is not otherwise available. Indeed, the practices of many federal agencies reflect such concern for the due process rights of requesters. At the Justice Department's Drug Enforcement Administration, for example, the portion of a drug offender's file that is relevant to an upcoming parole hearing is routinely processed for release out of turn under the FOIA. Similarly, other agencies regularly expedite FOIA requests for information needed in contract award protests so that filing deadlines can be met.

It is not sufficient, however, for a requester merely to allege that requested records are "needed" in connection with some judicial or administrative proceeding; rather, the immediate use of the FOIA must be shown to be critical to the preservation of a substantial right. See Rivera v. DEA, 2 GDS ¶ 81,365 at 81,953 (D.D.C. 1981) ("A pending civil suit does not generally qualify a FOIA demand for expedited processing."). Indeed, in Mitsubishi Electric Corp. v. Department of Justice, 39 Ad. L. Rep.2d (P&F) 1133, 1140-42 (D.D.C. 1976), the court pointedly refused to order expedited processing where a requester had not availed itself of existing civil discovery mechanisms for obtaining the records sought. In connection with criminal proceedings, weak "due process" claims have likewise been found inadequate. See, e.g., Gonzalez v. DEA, 2 GDS ¶ 81,016 at 81,069 (D.D.C. 1980) (use of FOIA as discovery tool to aid standard post-judgment attack on criminal conviction held insufficient); Bubar v. United States Department of Justice, 3 GDS ¶ 83,227 (D.D.C. 1981) (need for documents for preparation as witness in criminal trial held insufficient).

#### Other Considerations

Beyond these two narrow categories, it is unclear to what extent agencies have the discretion to grant requests for expedition under any other circumstances. Only one judicial decision has ventured beyond these categories -- Schacter v. IRS, 3 GDS ¶ 82,515 at 83,302-03 (D.D.C. 1982), where a court somewhat perfunctorily ordered immediate disclosure of a record related to imminent action by Congress. Moreover, agencies should not forget the interests of all requesters in having their requests treated equitably, as well as the public interest in the integrity of FOIA processing. See Mitsubishi Electric Corp. v. Department of Justice, supra, 39 Ad. L. Rep.2d (P&F) at 1142 (Expedited processing, "if granted, will adversely impact upon the conflicting interests of numerous individuals whose requests and appeals were filed [earlier]."). Because a decision to take a FOIA request out of turn necessarily entails further delay for other requesters waiting patiently in line, simple fairness demands that it be made only upon careful scrutiny of truly exceptional circumstances.

Go to: FOIA Update Home Page



Special FOIA Processing Tr for Individuals Appearing Before an inigration Judge [72 FR]

9017 ][FR7-07]

DOCUMENT NUMBER: FR7-07

FEDERAL REGISTER CITE: 72 FR 9017

DATE OF PUBLICATION: February 28, 2007

BILLING CODE: 4410-10-P

DEPARTMENT OF HOMELAND SECURITY

U.S. Citizenship and Immigration Services

[CIS No. 2394-06; DHS Docket No. USCIS-2006-0051]

RIN 1615-ZA40

Special FOIA Processing Track for Individuals Appearing Before an Immigration Judge

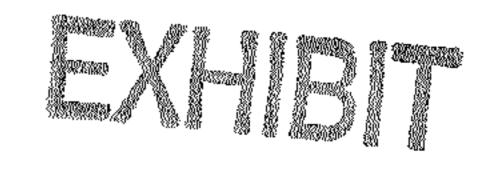
AGENCY: U.S. Citizenship and Immigration Services, DHS.

ACTION: Notice.

SUMMARY: U.S. Citizenship and Immigration Services (USCIS) is improving its processing of Freedom of Information Act (FOIA) requests from the general public by establishing a third processing track for individuals appearing before an immigration court. Currently, a large portion of FOIA requests are submitted by individuals who have received a Notice To Appear for a hearing before an immigration judge or by such individuals' attorneys or representatives. By creating an additional processing track, USCIS will be abl e to provide the public with more expeditious service and to thereby improve customer satisfaction.

DATES: This notice is effective March 30, 2007.





FOR FURTHER INFORM ION CONTACT: Brian J. Welsh, Chi Freedom of Information Act and Privacy Act, U.S. Citizenship and Immigration Services, Department of Homeland Security, P.O. Box 648010, Lee's Summit, Missouri 64064, Phone: 816-350-5785, E-Mail: uscis.foia@dhs.gov.

#### SUPPLEMENTARY INFORMATION:

#### Background:

Under the Freedom of Information Act, 5 U.S.C. 552 ("FOIA"), the Privacy Act, 5 U.S.C. 552a, and the Department of Homeland Security's implementing regulations located at 6 CFR 5.5 (b), the Secretary of Homeland Security may use two or more processing tracks for responding to FOIA requests. Currently, USCIS has two tracks: Track 1 is for less complex requests that can be processed in 20 working days or less. Track 2 is for complex requests that may require more than 20 working days to process and that include searching and line-by-line review of numerous pages of information. With this notice, USCIS will establish a third processing track, the "Notice To Appear" track, which will allow for accelerated access to the Alien-File (A-File) for those individuals who have been served with a charging document and have been scheduled for a hearing before an immigration judge as a result. The creation of this track is consistent with Executive Order 13392, "Improving Agency Disclosure of Information" (December 14, 2005), which requires Federal agencies to improve their FOIA processing.

"Notice To Appear" track cases do not include cases in which the immigration judge has issued a final order or cases in which an appeal of an immigration judge's decision has been filed with the Board of Immigration Appeals (BIA). "Notice To Appear" track cases do not include cases in which the subject's date of scheduled hearing before the immigration judge has passed and current records indicate that the subject failed to appear for his/her scheduled hearing, resulting in closure of the removal/deportation proceedings by the immigration judge.

An Alien-File or A-File is the series of records USCIS maintains on immigrants, certain non-immigrants, applicants for citizenship, certain individuals who have relinquished their United States citizenship, applicants for permanent residence or other immigration benefits, and individuals who have become subjects of immigration enforcement proceedings. The A-File documents the history of such people's interaction with USCIS or other components of the Department of Homeland Security (DHS) in actions prescribe d by the Immigration and Nationality Act (INA) and related regulations. USCIS uses the information in an A-File to adjudicate requests for immigration-related benefits and to enforce U.S. immigration laws.

Individuals may request access to their A-files by filing a FOIA request with Form G-639, Freedom of Information/Privacy Act Request, or by having their attorney or representative submit such a request along with a Form G-28, Notice of Entry of Appearance as Attorney or Representative, on their behalf. These forms can be found at <a href="http://www.uscis.gov">http://www.uscis.gov</a>.

A requester (including individuals, attorneys, or representatives) seeking to be placed in the queue must provide a copy of one of the following documents:

1. Form I-862, Notice To Appear, documenting the scheduled date of the subject's hearing



ocioie me immigration juage; Case 5:08-cv-01350-RMW Document 11-3 Filed 06/10/2008 Pa

2. Form I-122, Order To Show Cause, documenting the scheduled date of the subject's hearing before the immigration judge;

- 3. A written notice of continuation of a scheduled hearing before the immigration judge; or
- 4. Form I-863, Notice of Referral to Immigration Judge.

After USCIS receives the request and validates it as a proper request, USCIS will place it in a queue of previously received requests of a similar nature. USCIS will take the requests in the order of receipt, as mandated by the FOIA and the applicable implementing DHS regulations at 6 CFR 5. USCIS will only accept requests for expedited processing for this queue if the requester has satisfied the requirements outlined in 6 CFR 5.5(d).

All other FOIA requirements, as described in 6 CFR part 5, Disclosure of Records and Information, will apply.

This notice does not affect those requests that do not fall in the above-described category.

February 21, 2007 Signed

Dated: Emilio T. Gonzalez,

Director,

U.S. Citizenship and

Immigration Services.

KIP EVAN STEINBERG

CERTIFIED SPECIALIST • IMMIGRATION & NATIONALITY LAW • THE STATE BAR OF CALIFORNIA BOARD OF LEGAL SPECIALIZATION

ERIC W. RATHHAUS

January 26, 2008

USCIS
District Director Rosemary Melville
630 Sansome Street
San Francisco, CA 94111

U.S. Department of Homeland Security National Records Center Director T. Diane Cejka P.O. Box 648010 Lee's Summit, MO 64064-8010

Re: Notification of Breach of Settlement Agreement Mayock v. I.N.S. (Civil No. C-85-5169-CAL)

#### Mirsad Hajro NRC2007075364

Dear Ms. Melville and Ms. Cejka:

This office represents Mr. James Mayock and Mr. Mirsad Hajro.

I

Please consider this letter as notification of breach of the settlement agreement in *Mayock v. I.N.S.* (Civil No. C-85-5169-CAL). This letter is sent pursuant to paragraph 10 of said agreement. A copy of the settlement agreement is attached to this letter.

Mr. Mayock was the plaintiff in *Mayock v. I.N.S.*, 714 F. Supp 1558 (N.D. Cal.1989), a case which involved litigation under the Freedom of Information Act. As a result of the litigation in that case, Plaintiff Mayock entered into a settlement agreement with the Department of Justice on May 22, 1992. Under the terms of the settlement agreement:

A (FOIA) requestor who demonstrates, consistent with applicable guidances and law, an "exceptional need or urgency", shall have his/her request processed out of turn on an "expedited" basis. The currently applicable guidance...provides that the FOIA offices are to grant such treatment when the requestor demonstrates that:

LAW OFFICES OF KIP EVAN STEINBERG

Courthouse Square • 1000 Fourth Street • Suite 600 • San Rafael, California 94901

Tel: 415.453.2855 • Fax: 415.456.1921

kip@steinberg-immigration-law.com • eric@steinberg-immigration-law.com www.steinbergimmlaw.com



a. an individual's life or personal safety would be jeopardized by the failure to process a request immediately; or

b. substantial due process rights of the requestor would be impaired by the failure to process immediately, and the information sought is not otherwise available.

#### Procedures for Expedited Processing

A request for expedited processing which demonstrates either of the above circumstances shall be processed immediately.

A request which fails to meet the above criteria shall be denied expedited processing and shall be processed on the appropriate track. A requestor must be notified in writing of the decision not to grant the request for expedited treatment, and advised of his/her right and the procedures to appeal the decision...

USCIS currently has a multi track processing for FOIA requests with three tracks: *Track One*: Routine requests; *Track Two*: Complex inquiries that normally necessitate additional search and review time; *Track Three*: Requests by individuals scheduled for a hearing before an immigration judge.

USCIS' current multi track policy allows expedited processing only in cases for aliens scheduled for a hearing before an immigration judge. This violates the settlement agreement in that it does not provide a procedure for a requestor to demonstrate that either A) their life or personal safety would be jeopardized by the failure to process a request immediately or B) substantial due process rights would be impaired by the failure to process immediately in cases other than immigration judge hearings. Examples of such cases include, but are not limited to, Section 336 appeals of denials of citizenship, AAO appeals, BIA appeals, and persons with final orders of deportation.

In addition, to being a breach of the settlement agreement, it our contention that the current procedures USCIS utilizes to respond to FOIA requests violate the 20 day response time set forth in 5 U.S.C. §552(a)(6)(A) and 6 C.F.R. §5.6(b). This 20 day period was recently reconfirmed by Congress in Section 6 of the "Openness Promotes Effectiveness in our National Government Act of 2007" signed by President Bush on December 31, 2007.

II

For example, in a case arising out of the San Jose sub-office, Mirsad Hajro (A77 428 444) applied for naturalization on November 6, 2003. The application



Case 5:08-cv-01350-RMW Document 11-3 Filed 06/10/2008 Page 6 of 19

was denied on October 9, 2007 for lack of good moral character based on alleged evidence in his alien registration file. Mr. Hajro filed a Section 336 appeal of this decision on or about November 9, 2007 and requested a hearing.

Mr. Hajro then filed a FOIA request for a copy of his alien registration file on November 19, 2007 and specifically requested "Track Three" expedited processing pursuant to the settlement agreement. The FOIA request was accompanied by a letter from his lawyer which explained how Mr. Hajro qualified for expedited processing under the terms of the settlement agreement.

On November 19, 2007 the National Records Center issued a letter denying Mr. Hajro's request for expedited processing because Mr. Hajro is not scheduled for a hearing before an immigration judge. On the same day, the National Records Center issued another letter acknowledging receipt of Mr. Hajaro's FOIA request and placing it on the "complex track". His case number is NRC2007075364.

The denial of expedited processing of Mr. Hajro's FOIA request violates the settlement agreement for two reasons: 1) Mr. Hajro demonstrated that substantial due process rights (i.e. the right to a fair hearing under Sec. 336) would be impaired without access to the evidence used to deny his citizenship application and 2) the denial failed to advise Mr. Hajro of his right or any procedures to appeal the decision.

In addition, it is our belief that 6 C.F.R. §5.5(d) violates the settlement agreement in that this regulation governing USCIS' processing of requests for expedited processing does not provide an opportunity to demonstrate that substantial due process rights of the requestor would be impaired by the failure to process immediately, and the information sought is not otherwise available.

Finally, please be advised that it is our intention to file a lawsuit challenging these policies and procedures as violating the settlement agreement unless USCIS takes action to resolve these concerns in the next 30 days. In addition, the lawsuit will challenge the current pattern or practice of USCIS of taking approximately eighteen months to respond to FOIA requests as it exceeds the 20 day time limit set forth in the law.

Very truly yours,

Kip Evan Steinberg



#### case 5:08-cv-01350-RMW Document N-3 Gilet 06/10/2008 Page 7 of 9 Action

## PAULO PER BOURD DE LA COLOR DE

NOTICE DATE November 12, 2003 Receipt with Exception ANS A# CASE TYPE -A 077 428 444 Application For Naturalization PRIORITY DATE RECEIVED DATE APPLICATION NUMBER. November 06, 2003 November 06, 2003 LIN\*000603000 PAYMENT INFORMATION: APPLICANT NAME AND MATLING ADDRESS MIRSAD HAJRO Single Application Fee: ~\$3.10,00 Total Amount Received: \$310.00 1180 GRAND AVE Total Balance Due: BOISE ID/83702

Arthallandllmight

The above application has been received by our office and in process, but has been noted with one or more of the following exception(s):

Missing Evidence(s)—your application was missing evidence(s) that you will need to provide at the time of your naturalization interview. You will be notified under separate notice of the necessary evidence(s) that you will be required to bring to your interview. Do not submit any evidence(s) by mail

Our records indicate your personal information is as follows:

Date of Birth: January 18, 1975

Address Where You Live: 1180 GRAND AVE # 119

BOISE ID 83702

Please-verify your personal information listed above and immediately notify our office at the address or phone number listed below if there are any changes.

You will be notified of the date and place of your interview when you have been scheduled by the local INS office. You should expect to be notified within 365 days of this notice.

IMPORTANT NOTICE:

All naturalization applicants who were between the ages of 14-75 at the time of filing must have their fingerprints taken at an INS Application Support Center (ASC) so they can be submitted to the Federal Bureau of Investigation for a criminal history check. If we received your application without a fingerprint card (FD-258), or your fingerprint card was received on or after December 3, 1997, you will need to go to an ASC to be fingerprinted. Do not have your fingerprints taken anywhere else. You will receive a notice that will provide you with information about when and where to go to have your fingerprints taken, and what you will need to bring with you. Please inform the office listed below immediately of any address changes.

If you have any questions or comments regarding this notice or the status of your case, please contact our office at the below address or customer service number. You will be notified separately about any other cases you may have filed.

If you have other questions about possible immigration benefits and services, filing information, or INS forms, please call the INS National Customer Service. Center (NCSC) at 1-800-375-5283. If you are hearing impaired, please call the NCSC TDD at 1-800-767-1833.

If you have access to the Internet, you can also visit INS at www.ins.usdoj.gov. Here you can find valuable information about forms and filing instructions, and about general immigration services and benefits. At present, this site does not provide case status information:

INS Office Address:

US IMMIGRATION AND NATURALIZATION SERVICE

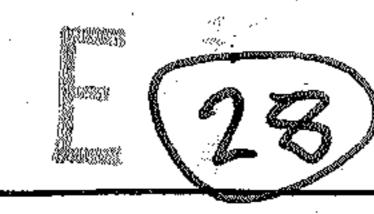
PO BOX 87400

LINCOLN NE 68501-

INS Customer Service Number:

(800) 375-5283

APPLICANT COPY



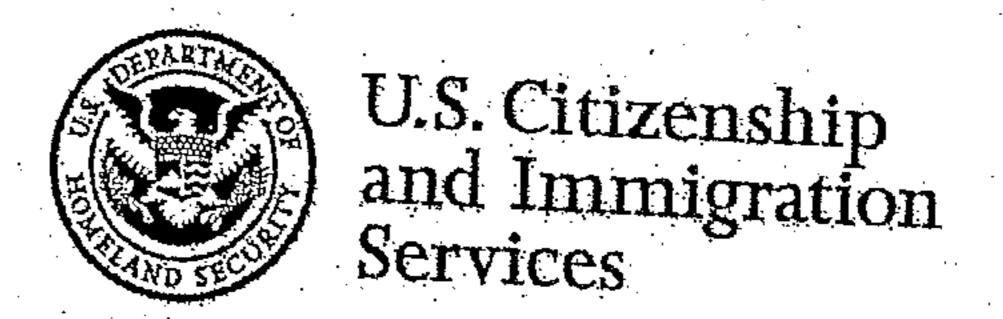


SCOTT N. SCHOOLS, SC SBN 9990 United States Attorney JOANN M. SWANSON, CSBN 88143 Assistant United States Attorney TIT IS SO ORDEREL 3 Chief, Civil Division ILA C. DEISS, NY SBN 3052909 Assistant United States Attorney 450 Golden Gate Avenue, Box 36055 San Francisco, California 94102 Telephone: (415) 436-7124 FAX: (415) 436-7169 Attorneys for Defendants UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA 10SAN JOSE DIVISION MIRSAD HAJRO, No. C 06-7827 JW Plaintiff, 13 14 STIPULATION FOR REMAND and ALBERTO GONZALES, United States DISMISSAL; and [PROPORTED4 ORDER Attorney General; MICHAEL CHERTOFF, Secretary of the Department of Homeland Security; 是一个人,我就是一个人的人,我们就是一个人的人,我们就是一个人的人。 第二十二章 EMILIO GONZALEZ, Director of United States Citizenship and Immigration Services; ROBERT S. MUELLER, Director of Federal 18 Bureau of Investigation; DONALD NEUFELD, Director of the United States Citizenship and Immigration Services, California Service Center, 20 Defendants. 21 This case is an action for a judicial hearing on Plaintiff's application for Naturalization. 22 Plaintiff alleges a delay by U.S. Citizenship and Immigration Services ("USCIS") in adjudicating that application. See INA § 336(b), 8 U.S.C. § 1447(b). The parties have been advised that the necessary name check and FBI background check 25 26 || investigations have been completed, and that USCIS is now ready to complete the adjudication and issue a decision on the Plaintiff's application for Naturalization. Therefore, the parties HEREBY STIPULATE AND AGREE that:

Stipulation for Remand and Dismissal

C 06-7827 JW

C 06-7827 JW



OCT 0 9 2007

Mirsad Hajro 316 South 11<sup>th</sup> Street, #1 San Jose, California 95112

Alien File Number: A077428444
N-400 Application ID No.: LIN\*000603000

#### DECISION

On November 6, 2003, you filed an application for naturalization in accordance with Section 319(a) of the Immigration and Nationality Act. On March 4, 2004, you appeared for an examination of your application for naturalization. On September 26, 2007, you were again interviewed regarding your application for naturalization.

Pursuant to the investigation and examination of your application it is determined that you are ineligible for naturalization for the following reason(s):

#### See Attachment(s)

If you desire to request a review hearing on this decision pursuant to Section 336(a) of the Act, you must file a request for a hearing within 30 days of the date of this notice (33 days if received by mail). If no request for hearing is filed within the time allowed, this decision is final. A request for hearing may be made to the Field Office Director, with the Citizenship and Immigration Services office that made the decision, on Form N-336, Request for a Hearing on a Decision in Naturalization Proceedings Under Section 336 of the Act, together with the appropriate fee at the time of filing. (Please refer to our website <a href="https://www.uscis.gov">www.uscis.gov</a> for the appropriate fee.) A brief or other written statement in support of your request may be submitted with the Request for Hearing.

Sincerely

rancis D. Siciliano

Enclosure: Form N-336

#### Attachment(s) to Form N-335

Applicant: Mirsad Hajro

Application for Naturalization, Form N-400

Alien Number: A 077428444

Pursuant to the investigation and examination of your application it is determined that you are ineligible for naturalization for the following reason(s):

On November 6, 2003, you applied for naturalization under Section 319(a) of the Immigration and Nationality Act, as amended, herein the Act. On March 4, 2004 and September 26, 2007, you were interviewed by an officer of the Citizenship and Immigration Services, herein the Service, to determine your eligibility for naturalization. You were questioned under oath by the interviewing officer about your answers provided on your N-400 Application. You were also questioned about your service during the war in Bosnia, and you testified to the following: that you served in the army for about six months; that you were drafted in September 1994, and had your training in Zenica; that you had to patrol the streets in your neighborhood; that you got sick during training so they put you in the 16th Division as a clerk; that your duties involve typing letters from the commanders and taking them to communications for encryption.

A review of your record reveals, however, that on November 13, 2000, you were interviewed by an officer of the Service regarding your Form I-485, Application to Register Permanent Residence or Adjust Status. During that interview, you were questioned under oath by the interviewing officer about your answers provided on your I-485 application, Part 3.C, Foreign Military Service. You indicated that you had no foreign military service. Clearly this record indicates that your testimony was not truthful and failed to reveal an accurate image of your past activities in your home country.

Section 316 (a) of the Act states in pertinent part:

"No person...shall be naturalized unless such applicant during the five years immediately preceding the date of filing his application...has been and still is a person of good moral character..."

Title 8, Code of Federal Regulations (8 C.F.R.), part 316.10(b)(2)(vi) states:

"An applicant shall be found to lack good moral character if during the statutory period the applicant has given false testimony to obtain any benefit from the Act, if the testimony was made under oath or affirmation and with an intent to obtain an immigration benefit."

You failed to provide truthful testimony about your foreign military service. By not admitting to serving in the military service in Central Bosnia during the war, this material omission cut off a highly relevant line of questioning that directly related to your admissibility to the United States as a lawful permanent resident. This material misrepresentation occurred during the required time period needed to show good moral character for your naturalization eligibility. Therefore, the Service cannot make a determination that you are a person of good moral character, as required under Section 316(a) of the Act and 8 CFR 316.10(b)(2).

Inasmuch as you have failed to establish that you are a person of good moral character, your application must be and hereby is denied. This decision is made without prejudice toward the filing of a new application in the future.

## N-336, Request for a Hearing on a

## Decision in Naturalization Proceedings

#### Department of Homeland Security U.S. Citizenship and Immigration Services

(Under Section 336 of the INA)

For USCIS Only							
Decision: Grant			Fee:	· · · · · · · · · · · · · · · · · · ·			
Denial							
1. In the Matter of:	(Name of Naturalizat	ion Applicant)	File Number:				
Mirsad	Hajro		A- A077 428 444				
2. I am filing a requ	iest for hearing on t	he decision dated:					
· · · · · · · · · · · · · · · · · · ·	10/09/2007						
3. Please check the	one block that appli	es:					
a. 🗌 I am not subm	itting a separate brief,	statement or evidence.					
c.   I need		beyond sece daysto submit a b	rief, statement and/or eviden				
to the OSCIS. (	iviay de granted omy ro	n good cause shown, i	Explain in a separate letter.)	DEE YDDE UMDO			
4. Person filing req	uest: Kip Evan Steinber	g on behalf of Mirsad H	ajro	,			
Name (Type or prin	it in black ink.)						
· · · · · · · · · · · · · · · · · · ·	Law Offices of Kip Ev	an Steinberg	<u> </u>				
Address (Street Nu	mber and Name)		(Apt. Number)				
1000 Fourth Street, St	uite 600						
(City)			(State)	(Zip Code)			
San Rafael		CA		94901			
Signature	- / Hay'ro	/en	Date (mm/dd/yyyy) . 11/06/2007				
naturalization pro	or representative and I oceeding. [You must at the rney or representative a	tach a Notice or Entry	t requesting a hearing on a or Appearance (Form G-28) submit such a form.]				
(Person for whor	n you are appearing)	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·				
Mirsad	1	Hajro					
5. Briefly state the	reason(s) for this red	quest for a hearing:					
Our brief will demonstrate	that the applicant did no	ot give false testimony o	on November 13, 2000 and did r	not make a material			
misrepresentation during	· · · · · · · · · · · · · · · · · · ·						
· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·		·			
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·	<u></u>	·					

Addendum for Form N-336

#### Addendum to N-336, Item 3, Good Cause Explanation

I have just been retained to represent Mirsad Hajro in this matter. I am requesting a period of 30 days beyond the date I receive a copy of my client's file from USCIS to submit a brief. I need a copy of the file in order to preapre the brief.

Please be advised that I have submitted a request under the Freedom of Information Act to obtain a copy of the file on an expedited basis under the terms of the settlement agreement reached in Mayock v. INS, Case No. C-85-5619-Cal (N.D. Cal. May 22, 1992). This agreement allows expedited treatment for a requestor who demonstrates that substantial due process rights of the requestor would be impaired by the failure to process immediately and the information sought is not otherwise available. For this reason I am respectfully requesting 30 days beyond the date I receive a copy of the file from USCIS.

Case 5:08:04-01350-RMW | Document 11-3 | Filed 06/10/2008 | Page 14 of 19

#### OMB No. 1653-0030; Expires 11/30/08

### LEQUEST FOR EXPEDITE G-639, Freedom of Information/

Department of Homeland Security

Privacy Act Request U.S. Citizenship and Immigration Services The completion of this form is optional. Any written format for Freedom of Information or Privacy Act requests is acceptable. START HERE - Please type or print in black ink. Read instructions before completing this form.

1. Type of Request: (Check approprie	ate box)			· · · · · · · · · · · · · · · · · · ·
Freedom of Information Act (F	OIA). (Complete all items	except Number 6.)		· · · · · · · · · · · · · · · · · · ·
Privacy Act (PA). (Number 6	must be completed in ac	dition to all other applica	ble items.)	
Amendment. (PA only. Num.	ber 5 must be completed i	n addition to all other app	licable items.	)
2. Requester Information:				
Name of Requester: (Last, First and Mic	y) Daytime	Telephone:		
Kip Evan Steinberg	11/08/2007	415-45		
Address (Street Number and Name): 1000 Fourth Street, Suite 600	·-·		Apt. Nur	nber:
City: San Rafael	Zip Code: 94901			
By my signature, I consent to the fo	<del></del>			
Pay all costs incurred for scarch, dupl	ication, and review of met	erials up to \$25.00, when	applicable. (	See Instructions.)
Signature of requester:	7			
Deceased Subject - Proof of de	ath must be attached.	(Obitaary, Death Certifica	te or other pr	oof of death required.)
3. Consent to Release Information.	(Complete if name	is different from Requeste	r)( Numbe	rs 7 and 8 must be completed
Print Name of Person Giving Consent: Mirsad Hajaro		Signature of Person Givin	ng Consent. (	Original signature required.)
By my signature, I consent to the follow	ing: (Check applicable	boxes)		
Allow the Requester named in Nu	mber 2 above: X All	of my records, or A p	ortion of my i	records. (If a portion, specif
	•	belo	w what part,	i.e. copy of application.)
(Consent is required for records of	f U.S. citizens (USC) and I	Lawful Permanent Residen	ts (LPR).	······································
4. Information needed to search for re	cord(s).			
Specific information, document(s), or	record(s) desired: (Ide	ntify by name, date, subjec	t matter and	location of information)
Copy of complete file including all				
Purpose: (Optional: You are not r	equired to state the purpo.	se for your request. Howev	er, doing so	may assist USCIS to locate
the records needed to respond to your	•			
legal representation				
	·	·		· · · · · · · · · · · · · · · · · · ·
			* ************************************	. 1 1
5. Data Needed on Subject of Record.		asterisk (*) is not provide		
* Family Name	Given Name:		· !	Middle Name:
Hajro	Mirsad			
* Other names used, if any:	* Name at time of Mirsad Hajro	* Name at time of entry into the U.S.:  Mirsad Hajro		
* Alien Registration Number:	* Petition or Cla	im Receipt #: * Count	ry of Birth:	* Date of Birth (mm/dd/yyyy)
A077 428 444		Bosnia	-Herzegovina	01/18/1975
	<u> </u>	· · · · · · · · · · · · · · · · · · ·		····· · · · · · · · · · · · · · · · ·
Names of other family members that ma	y appear on requested rece	ord(s) (i.e., Spouse, Daug	ghter, Son):	
Father's Name First	Middle	Last		
Kasim		Hajro	•	
Mother's Name First	Middle	Last (Ir	clude Maider	n Name)
Adaleta		Becar		

Form G-639 (Rev. 11/13/06)Y





(Seal/Stamp)

(Seal/Stamp)

KIP EVAN STEINBERG

CERTIFIED SPECIALIST • IMMIGRATION & NATIONALITY LAW • THE STATE BAR OF CALIFORNIA BOARD OF LEGAL SPECIALIZATION

ERIC W. RATHHAUS

November 7, 2007

National Records Center FOIA Unit P.O. Box 648010 Lee's Summit, MO 64064-8010

Re: "TRACK THREE" REQUEST FOR EXPEDITE Mirsad Hajro File No. A77 428 444

Dear Sir or Madam:

Please consider this a request for Expedited Processing of the above named individual's FOIA request under the terms of the national settlement agreement in *Mayock v. INS*, Case No. C-85-5619-Cal (N.D. Cal. May 22, 1992).

As you know, this agreement allows for expedited treatment for a requestor who demonstrates that substantial due process rights of the requestor would be impaired by the failure to process immediately and the information sought is not otherwise available. For the following reasons, my client qualifies for expedited processing:

My client has filed a Request for a Hearing on a Decision in Naturalization Proceedings under Section 336 of the Immigration & Nationality Act. I am attaching a copy of the Request for Hearing (Form N-336) and the October 9, 2007 decision denying my client's naturalization application. I need a copy of my client's alien registration file in order to prepare a brief in support of this administrative appeal. Substantial due process rights of my client would be impaired by the failure to process this FOIA request immediately, since the brief cannot be adequately be prepared without reviewing the documents in my client's file. These include documents upon which the denial was based. This information is not otherwise available. Thank you for attention to this matter.

Very truly yours,

Kip Evan Steinberg encl.
cc: Mirsad Hairo

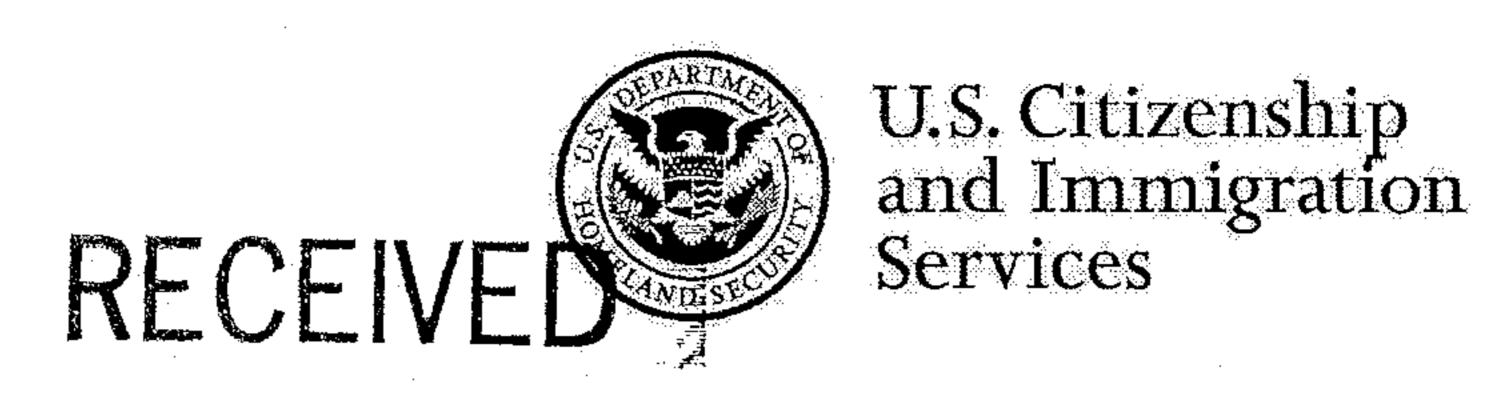
LAW OFFICES OF KIP EVAN STEINBERG

www.steinbergimmlaw.com

Courthouse Square • 1000 Fourth Street • Suite 600 • San Rafael, California 94901 Tel: 415.453.2855 • Fax: 415.456.1921 kip@steinberg-immigration-law.com • eric@steinberg-immigration-law.com







November 19, 2007

NOV 3 0 2007

NRC2007075364

Kip Evan Steinberg Attorney at Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901 LAW OFFICES OF KIP EVAN STEINBERG

Dear Kip Evan Steinberg:

This letter is in response to your request for expedited treatment regarding the subject: Mirsad Hajro. Your original Freedom of Information Act (FOIA) request was received on November 19, 2007.

Even though you have specified in your request that you would like your case processed as a Track 3 case, you did not comply with the requirements set forth in the Federal Register Notice and on our website. You must provide one of the documents below or your request will not be placed in Track 3.

- Form I-862, Notice to Appear
- Form I-122 Order to Show Cause

TO THE HISTORY OF THE PARK CARRE

- Form I-863 Notice of Referral to Immigration Judge
- Written notice of the continuation of a scheduled hearing before the Immigration Judge

Cases in which an immigration judge has issued a final order or those in which an appeal of a decision has been filed with the Board of Immigration Appeals will not be eligible for Track 3. Individuals wishing to move their pending FOIA request to the new track must resubmit based on the above guidelines. Until such time as one of the documents listed above is received, your case will remain in its current track.

Sincerely,

T. Diane Cejka

Director



November 19, 2007

## RECEIVED

NRC2007075364

NOV 3 0 2007

Kip Evan Steinberg Attorney at Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901

LAW OFFICES OF KIP EVAN STEINBERG

Dear Kip Evan Steinberg:

We received your request for information relating to Mirsad Hajro on November 19, 2007.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. § 552). It has been assigned the following control number: NRC2007075364. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 C.F.R. § 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. This is to inform you that your request has been placed in the complex track. Since your request is on the complex track, you may wish to modify it to identify a specific document(s), the exact information sought, and location if known. Upon receipt, we will reconsider your request for eligibility for the faster track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CDs, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper – there is no need to call again. For individuals (i.e., non-attorneys) please call our office at 816-350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.

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Case 5:08-cv-01350-RMW Document 11-3 Filed 06/10/2008 Page 19 of 19

NRC2007075364 Page 2

If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at 816-350-5570, or fax any FOIA/PA related correspondence to 816-350-5785. If you have questions concerning the status of a pending Application or Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records Center cannot assist you concerning any pending Applications or Petitions or any other type of immigration matter. You may also check the status of your FOIA request by e-mailing USCIS.FOIA@DHS.GOV.

Sincerely,

T. Diane Cejka

Director

#### Case 5:08-cv-01350-RMW Document 11-4 Filed 06/10/2008 Page 1 of 24

# EXHIBIT M

CLIENT "A" - "Simple Track" Filed 04-25-05

CLIENT "B" - "Simple Track" Filed 12-19-05

CLIENT "C" - "Simple Track" Filed 12-19-05

CLIENT "D" - "Complex Track" Filed 08-26-06

CLIENT "E" - "Complex Track" Filed 09-29-06

CLIENT "F" - "Complex Track" Filed 05-04-07

Processed March 09, 2006

Processed June 15, 2007

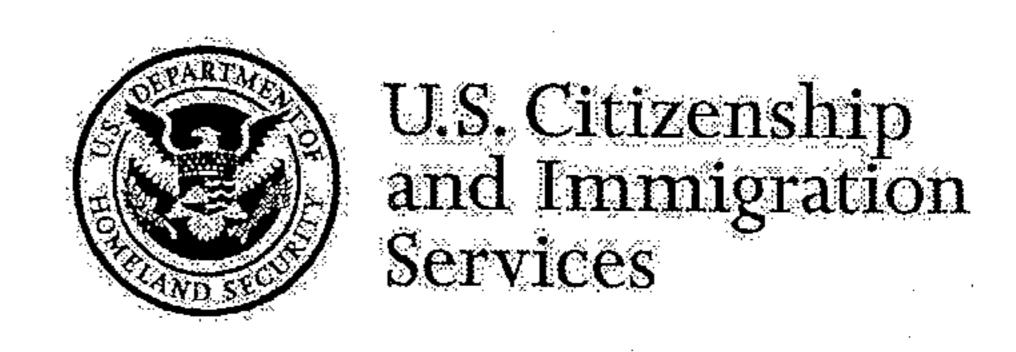
Processed June 15, 2007

Processed Feb. 01, 2008

Processed March 20, 2008

Remains Pending





April 25, 2005

LAW OFFICES OF KIP EVAN STEINBERG

NRC2005032604

Kip Evan Steinberg Attorney at Law 1000 Fourth St., Ste. 600 San Rafael, CA 94901

CLIENT "A"

Dear Kip Evan Steinberg:

We received your request for information relating to on April 25, 2005.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: NRC2005032604. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

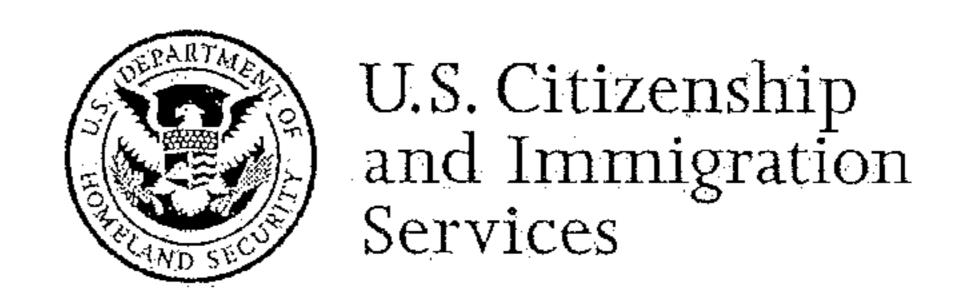
Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the simple track.

If you have further questions, please address your inquiry to this office, Attention: FOIA/PA Officer. You may also call us at 816-350-5570 or fax any correspondence to 816-350-5785.

Sincerely,

Randel & Hawkinson

Randall J. Hawkinson Acting FOIA Officer



March 9, 2006

NRC2005032604

Kip Evan Steinberg Attorney at Law 1000 Fourth St., Ste. 600 San Rafael, CA 94901

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act (FOIA)/Privacy Act (PA) request received in this office April 25, 2005, regarding your client, We have completed the review of all documents and have identified one hundred forty-five (145) pages that are responsive to your request. Enclosed are one hundred thirty-two (132) pages in their entirety. We are withholding one (1) page in full pursuant to 5 U.S.C. 552a (d)(5) of the PA and 5 U.S.C. 552 (b)(5) of the FOIA. In our review of this page, we have determined that it contains no reasonable segregable portions of non-exempt information. We are withholding twelve (12) pages in part pursuant to 5 U.S.C. 552a (k)(2) of the PA and (b)(7)(C) and (b)(7)(E) of the FOIA. Please note you are receiving the best reproducible copies available. The basis for the redactions taken is as follows:

Exemption (b)(5) provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.

Exemption (d)(5) permits the government to withhold all documents or information, which are compiled in reasonable anticipation of a civil action or proceeding. This extends to any records compiled in anticipation of civil proceedings, whether prepared by attorneys or lay investigators.

Exemption (b)(7)(C) provides protection for personal information in law enforcement records, which could reasonably be expected to constitute an unwarranted invasion of personal privacy. We have withheld various information relating to third-party individuals. The types of documents and/or information withheld could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents that are considered personal.

Exemption (k)(2) provides protection to investigatory material compiled for law enforcement purposes. The types of documents and/or information withheld in conjunction with (b)(7)(C) could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents relating to third party individuals that are considered personal.

Exemption (b)(7)(E) provides protection for records or information for law enforcement purposes which would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonable be expected to risk circumvention of the law. The types of documents and/or information withheld could consist of law enforcement systems checks, manuals, checkpoint locations, surveillance techniques, and various other documents.

Exemption (k)(2) provides protection to investigatory material compiled for law enforcement purposes. The types of documents and/or information withheld in conjunction with (b)(7)(E) could consist of law enforcement systems checks, manuals, checkpoint locations, surveillance techniques and various other documents.

In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, 111 Massachusetts Ave., NW, Washington, DC 20529, within 60 days of receipt of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

Please be advised that the National Records Center does not process any type of petition/application or any other benefit under the Immigration and Nationality Act. Therefore, if you have any questions or wish to submit documentation relating to a pending petition/application or any other matter pending with the agency, you must address these issues with your nearest District Office.

If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at (816) 350-5570 or fax any correspondence to (816) 350-5785.

Sincerely,

T. Diane Cejka Director

Enclosure(s)



December 19, 2005

Kip Evan Steinberg Attorney at Law 1000 Fourth St., Ste. 600 San Rafael, CA 94901

NRC2005123173

LAW OFFICES OF KIP EVAN STEINBERG

Dear Kip Evan Steinberg:

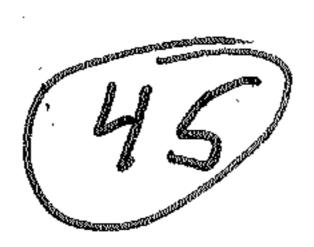
We received your request for information relating to your client, and the second of th

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: NRC2005123173. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the simple track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers, except Apple brand, through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CD's, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper — there is no need to call again. For individuals (i.e. non-attorneys) please call our office at (816) 350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.



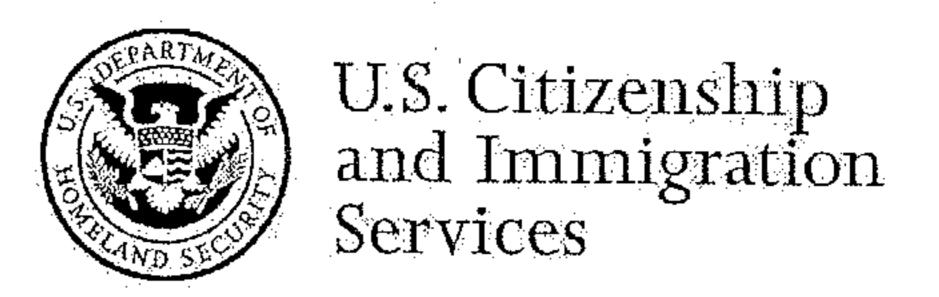
If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at (816) 350-5570, or fax any

FOIA/PA related correspondence to (816) 350-5785. If you have questions concerning the status of a pending Application or Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records Center cannot assist you concerning any pending Applications or Petitions or any other type of immigration matter.

Sincerely,

T. Diane Cejka

Director



June 15, 2007

NRC2005123173

Kip Evan Steinberg Attorney at Law 1000 Fourth St., Ste. 600 San Rafael, CA 94901

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act (FOIA) request received in this office December 19, 2005, regarding your client:

We have completed our search for records that are responsive to your request and have identified 79 pages. Enclosed are 64 pages in their entirety. We have withheld seven pages in part and eight pages in full pursuant to 5 U.S.C. 552 (b)(2), (b)(5) and (b)(7)(C) of the FOIA. In our review of these pages withheld in full, we have determined that they contain no reasonably segregable portions of non-exempt information. All documents provided are the best reproducible copies available.

Exemption (b)(2) provides protection for records that are related solely to the internal personnel rules and practices of an agency. The types of documents and/or information we have withheld under this exemption may relate to internal matters of a relatively trivial nature, such as internal personnel rules and practices which could consist of employee identification codes, computer login codes, policies regarding the use of parking facilities and breakrooms, employee leave policies and dress codes or internal matters of a more substantial nature, the disclosure of which would risk circumvention of a legal requirement, such as operating rules, guidelines and manuals of procedures for examiners or adjudicators.

Exemption (b)(5) provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information we have withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.

Exemption (b)(7)(C) provides protection for personal information in law enforcement records which could reasonably be expected to constitute an unwarranted invasion of personal privacy. We have withheld various information relating to third-party individuals. The types of documents and/or information that we have withheld could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents that are considered personal.

Please be advised that the National Records Center does not process any type of petition/application or any other benefits under the Immigration and Nationality Act. Therefore, if you have any questions or wish to submit documentation relating to a pending petition/application or any other matter pending with this agency, you must address these issues with your nearest District Office.



In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, 111 Massachusetts Ave., NW, Washington, DC 20529, within 60 days of receipt of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

If you should have any additional question about your request, please direct your inquiries to this office at the above address. You may also call us at (816) 350-5570 or fax any correspondence to (816) 350-5785.

Sincerely,

T. Diane Cejka

Director

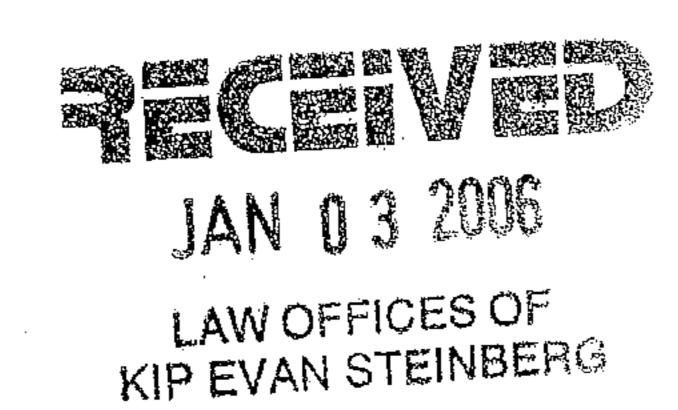
Enclosure (s)



December 19, 2005

NRC2005123172

Kip Evan Steinberg Attorney at Law 1000 Fourth St. Ste. 600 San Rafael, CA 94901



Dear Kip Evan Steinberg:

We received your request for information relating to your client on December 19, 2005.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: NRC2005123172. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the simple track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers, except Apple brand, through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CDs, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper - there is no need to call again. For individuals (i.e. non-attorneys) please call our office at (816) 350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.

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If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at (816) 350-5570, or fax any FOIA/PA related correspondence to (816) 350-5785. If you have questions concerning the status of a pending Application or Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records Center cannot assist you concerning any pending Applications or Petitions or any other type of immigration matter.

Sincerely,

T. Diane Cejka

Director



June 15, 2007

NRC2005123172

Kip Evan Steinberg Attorney at Law 1000 Fourth Street, Ste. 600 San Rafael, CA 94901

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act (FOIA)/Privacy Act (PA) request received in this office on December 19, 2005, regarding

We have completed the review of all documents responsive to your request and have identified 97 pages, which are responsive to your request. Enclosed are 76 pages released in their entirety, and 15 pages released in part. We are withholding 6 pages in full. In our review of these pages we have determined that they contain no reasonable segregable portion(s) of non-exempt information. We have reviewed and have determined to release all information except those portions, which are exempt pursuant to Title 5 U.S.C. 552 (b)(2), (b)(5), (b)(6), and (b)(7)(C) of the FOIA.

- Exemption (b)(2) provides protection for records that are related solely to the internal personnel rules and practices of an agency. The types of documents and/or information that we have withheld under this exemption may relate to internal matters of a relatively trivial nature, such as internal personnel rules and practices which could consist of employee identification codes, computer login codes, policies regarding the use of parking facilities and breakrooms, employee leave policies and dress codes or internal matters of a more substantial nature, the disclosure of which would risk circumvention of a legal requirement, such as operating rules, guidelines and manuals of procedures for examiners or adjudicators.
- Exemption (b)(5) provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information that we have withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.
- Exemption (b)(6) permits the government to withhold all information about individuals in personnel, medical and similar files where the disclosure of such information would constitute a clearly unwarranted invasion of personal privacy. The types of documents and/or information that we have withheld may consist of birth certificates, naturalization certificates, drivers license, social security numbers, home addresses, dates of birth, or various other documents and/or information belonging to a third party that are considered personal.
- Exemption (b)(7)(C) provides protection for personal information in law enforcement records, which could reasonably be expected to constitute an unwarranted invasion of personal privacy.



We have withheld various information relating to third-party individuals. The types of documents and/or information that we have withheld could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents that are considered personal.

The enclosed record consists of the best reproducible copies available.

In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, 111 Massachusetts Ave., NW, Washington, DC 20529, within 60 days of receipt of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

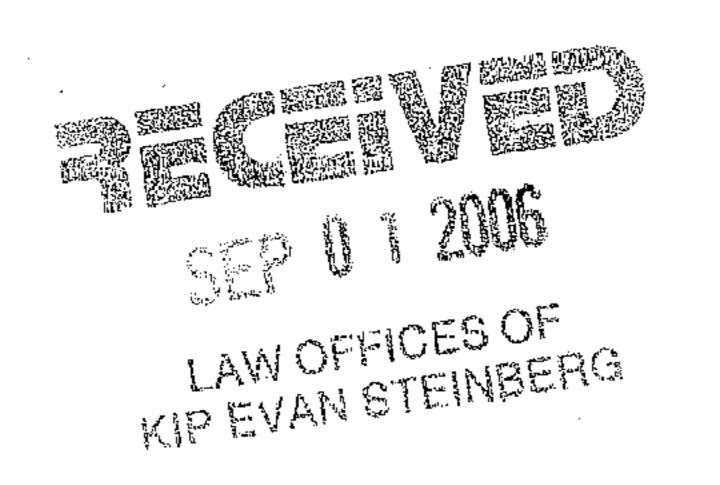
Please be advised that the National Records Center does not process petitions, applications or any other type of benefit under the Immigration and Nationality Act. If you have questions or wish to submit documentation relating to a pending application/petition or any other matter pending with this agency, you must address these issues with your nearest District Office.

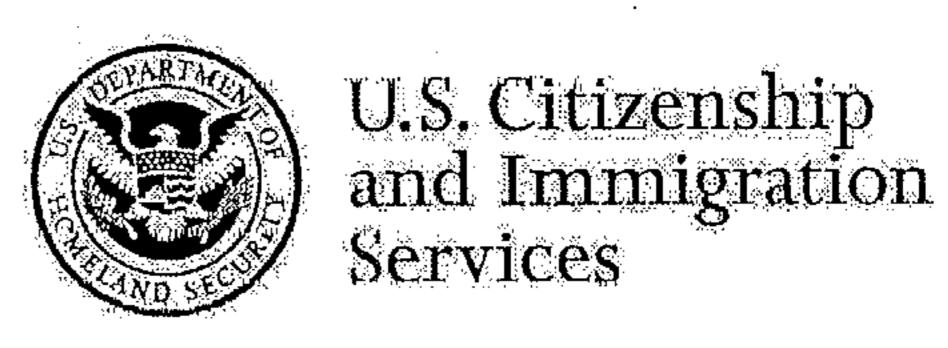
If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at (816) 350-5570 or fax any correspondence to (816) 350-5785.

Sincerely,

T. Diane Cejka Director

Enclosure(s)





August 28, 2006

NRC2006061058

Kip Evan Steinbert Attorney at Law 1000 Fourth St., Suite 600 San Rafael, CA 94901 CLIENT 10)

Dear Kip Evan Steinbert:

We received your request for information relating to your client, August 28, 2006.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: NRC2006061058. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the complex track. Since your request is on the complex track, you may wish to modify it to identify a specific document(s), the exact information sought, and location if known. Upon receipt, we will reconsider your request for eligibility for the faster track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CDs, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper – there is no need to call again. For individuals (i.e. non-attorneys) please call our office at (816) 350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.



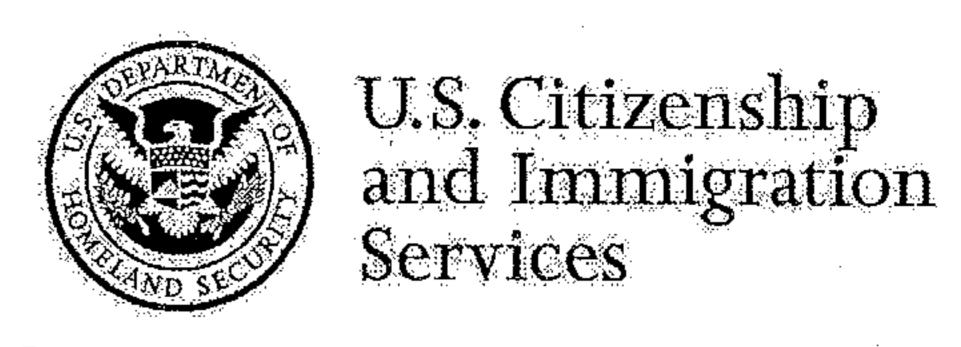
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If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at (816) 350-5570, or fax any FOIA/PA related correspondence to (816) 650-5785. If you have questions concerning the status of a pending Application of Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records Center cannot assist you concerning any pending Applications of Petitions or any other type of immigration matter.

Sincerely,

T. Diane Cejka

Director



February 1, 2008

RECEIVED

NRC2006061058

Kip Evan Steinberg Attorney at Law 1000 Fourth St., Suite 600 San Rafael, CA 94901 FEB 0 7 2008

LAW OFFICES OF

KIP EVAN STEINBERG

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act (FOIA) request received in this office August 28, 2006, regarding the subject:

We have completed the review of all documents responsive to your request and have identified 78 pages which are responsive to your request. Enclosed are 64 pages released in their entirety, and 10 pages released in part. We are withholding 4 pages in full. In our review of these pages we have determined that they contain no reasonable segregable portion(s) of non-exempt information. We have reviewed and have determined to release all information except those portions that are exempt pursuant to 5 U.S.C. § 552 (b)(5), (b)(6), (b)(7)(C) and (b)(7)(E) of the FOIA.

The following exemptions are applicable:

Exemption (b)(5) provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information that we have withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.

Exemption (b)(6) permits the government to withhold all information about individuals in personnel, medical and similar files where the disclosure of such information would constitute a clearly unwarranted invasion of personal privacy. The types of documents and/or information that we have withheld may consist of birth certificates, naturalization certificates, drivers license, social security numbers, home addresses, dates of birth, or various other documents and/or information belonging to a third party that are considered personal.

Exemption (b)(7)(C) provides protection for personal information in law enforcement records, which could reasonably be expected to constitute an unwarranted invasion of personal privacy. We have withheld information relating to third-party individuals. The types of documents and/or information that we have withheld could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents that are considered personal.

Exemption (b)(7)(E) provides protection for records or information for law enforcement purposes which would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonable be expected to risk circumvention of the law. The types of documents and/or information that we have withheld could consist of law enforcement systems checks, manuals, checkpoint locations, surveillance techniques, and various other documents.

The enclosed record consists of the best reproducible copies available.

In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, FOIA Appeals Office, 150 Space Center Loop, Suite 500, Lee's Summit, MO 64064-2139, within 60 days of receipt of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

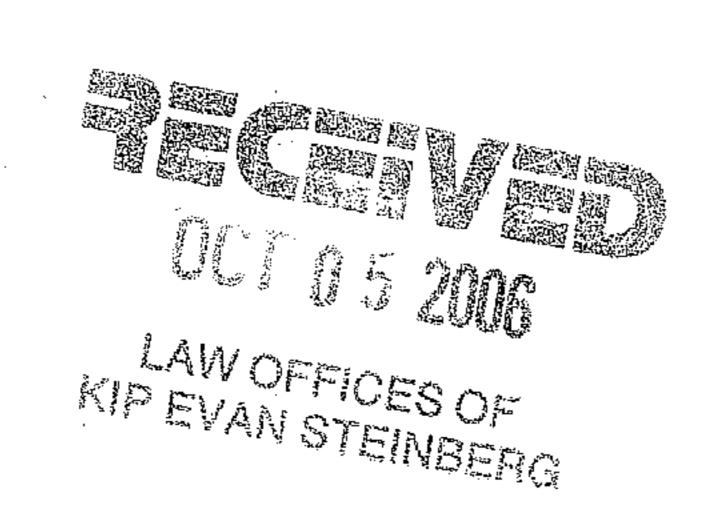
Please be advised that the National Records Center does not process petitions, applications or any other type of benefit under the Immigration and Nationality Act. If you have questions or wish to submit documentation relating to a matter pending with the bureau, you must address these issues with your nearest District Office.

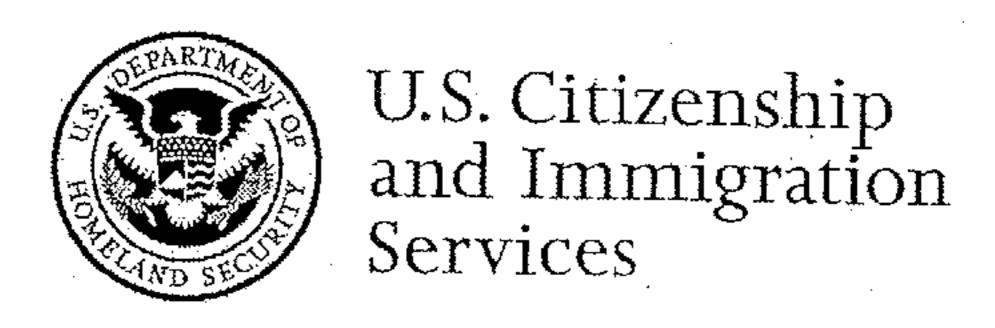
If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at 816-350-5570 or fax any correspondence to 816-350-5785.

Sincerely,

T. Diane Cejka Director

Enclosure(s)





September 29, 2006

Kip Evan Steinberg Attorney At Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901 NRC2006076008

CLIENT"E"

Dear Kip Evan Steinberg:

We received your request for information relating to your client, which on September 29, 2006.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: **NRC2006076008**. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the complex track. Since your request is on the complex track, you may wish to modify it to identify a specific document(s), the exact information sought, and location if known. Upon receipt, we will reconsider your request for eligibility for the faster track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CDs, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper – there is no need to call again. For individuals (i.e. non-attorneys) please call our office at (816) 350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.



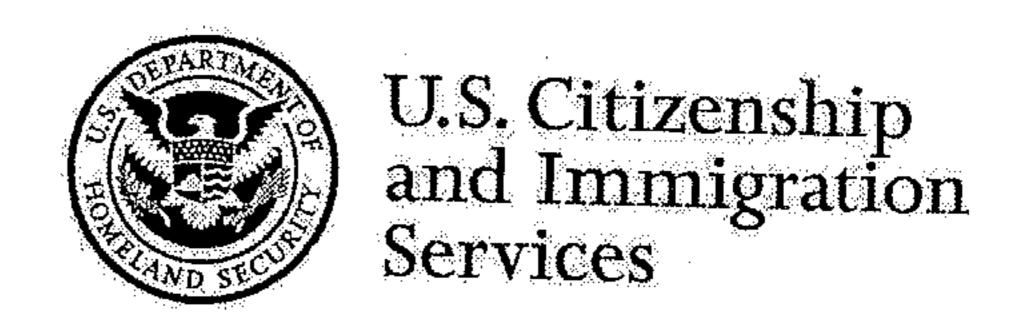
Case 5.00-cv-01550-KWW Document 11-4 Thed 00/10/2000 Tage 10 01 24

If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at (816) 350-5570, or fax any FOIA/PA related correspondence to (816) 350-5785. If you have questions concerning the status of a pending Application or Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records Center cannot assist you concerning any pending Applications or Petitions or any other type of immigration matter.

Sincerely,

T. Diane Cejka

Director



March 3, 2008

NRC2006076008

Kip Evan Steinberg Attorney At Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901

Dear Kip Evan Steinberg:

This letter is in response to your status request, regarding the Freedom of Information Act request for information about the subject: the subject property, received on September 29, 2006.

Your request is currently number 3532 on the list of 72025 pending cases to be worked.

We will answer your request as quickly as possible. If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at 816-350-5570 or fax any correspondence to 816-350-5785.

Sincerely,

T. Diane Cejka Director

# REGIVED

MAR 1 0 2008

LAW OFFICES OF KIP EVAN STEINBERG



March 20, 2008

Kip Evan Steinberg Attorney At Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901 MAR 27 2008

LAW OFFICES OF KIP EVAN STEINBERG NRC2006076008

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act/Privacy Act (FOIA/PA) request received in this office September 29, 2006, regarding the subject:

We have completed the review of all documents and have identified 80 pages which are responsive to your request. Enclosed are 46 pages released in their entirety, and 25 pages released in part. We are withholding nine pages in full. In our review of these pages we have determined that they contain no reasonable segregable portion(s) of non-exempt information. We have reviewed and have determined to release all information except those portions that are exempt pursuant to 5 U.S.C. § 552 (b)(2), (b)(5), and (b)(6) of the FOIA.

The following exemptions are applicable:

### Freedom of Information Act U.S.C. 552 (b)(2)

Exemption (b)(2) provides protection for records that are related solely to the internal personnel rules and practices of an agency. The types of documents and/or information that we have withheld under this exemption may relate to internal matters of a relatively trivial nature, such as internal personnel rules and practices which could consist of employee identification codes, computer login codes, policies regarding the use of parking facilities and break rooms, employee leave policies and dress codes or internal matters of a more substantial nature, the disclosure of which would risk circumvention of a legal requirement, such as operating rules, guidelines and manuals of procedures for examiners or adjudicators.

#### Freedom of Information Act U.S.C. 552 (b)(5)

Exemption (b)(5) provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information that we have withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.

#### Freedom of Information Act U.S.C. 552 (b)(6)

Exemption (b)(6) permits the government to withhold all information about individuals in personnel, medical and similar files where the disclosure of such information would constitute a clearly unwarranted invasion of personal privacy. The types of documents and/or information that we have withheld may consist of birth certificates, naturalization certificates, drivers license, social security numbers, home addresses, dates of birth, or various other documents and/or information belonging to a third party that are considered personal.



NRC2006076008 Page 2

The enclosed record consists of the best reproducible copies available.

In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, 150 Space Center Loop, Suite 500, Lee's Summit, MO 64064-2139, within 60 days of the date of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

Please be advised that the National Records Center does not process petitions, applications or any other type of benefit under the Immigration and Nationality Act. If you have questions or wish to submit documentation relating to a matter pending with the bureau, you must address these issues with your nearest District Office.

If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at 816-350-5570 or fax any correspondence to 816-350-5785.

Sincerely,

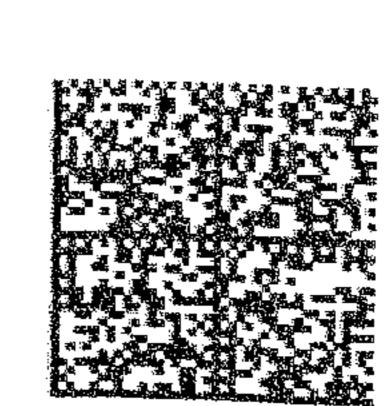
T. Diane Cejka Director

Enclosure(s)

Department of Homeland Security P.O. Box 648010 Lee's Summit, MO 64064-8010

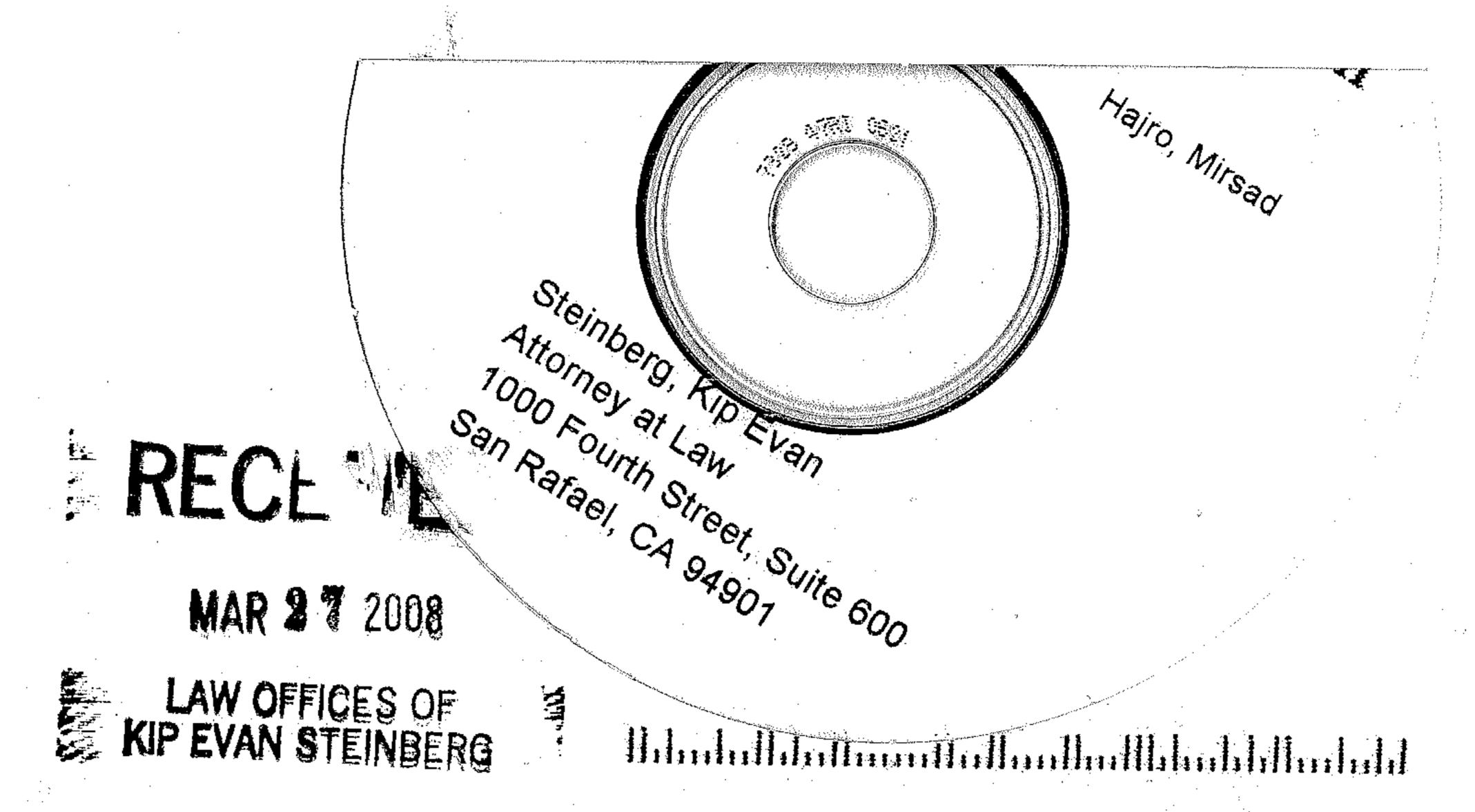


U.S. Citizenship and Immigration Services





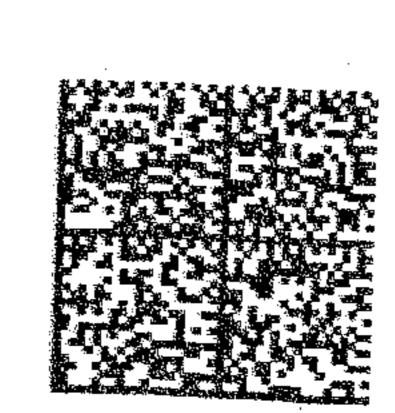
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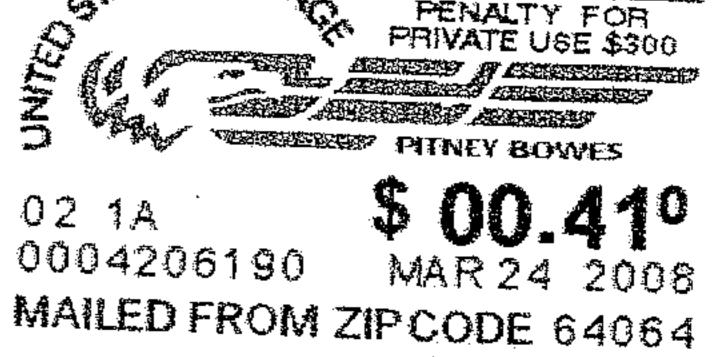


Department of Homeland Security P.O. Box 648010 Lee's Summit, MO 64064-8010



U.S. Citizenship and Immigration Services





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RECEIVE

MAR 27-2008





May 4, 2007

NRC2007032866

CLIENT "F"

Dear

We received your request for information relating to

May 4, 2007.

Your request is being handled under the provisions of the Freedom of Information Act (5 U.S.C. 552). It has been assigned the following control number: NRC2007032866. Please cite this number in any further inquiry about this request.

In accordance with Department of Homeland Security Regulations (6 CFR 5.3(c)), your request is deemed to constitute an agreement to pay any fees that may be chargeable up to \$25.00. Fees may be charged for searching for records sought at the respective clerical, professional, and/or managerial rates of \$4.00/\$7.00/\$10.25 per quarter hour, and for duplication of copies at the rate of \$.10 per copy. The first 100 copies and two hours of search time are not charged, and the remaining combined charges for search and duplication must exceed \$14.00 before we will charge you any fees. Most requests do not require any fees; however, if fees in excess of \$25.00 are required, we will notify you beforehand.

Additionally, we respond to requests on a first-in, first-out basis and on a multi-track system. With this system we consider each request according to the complexity and volume so that requesters with a simple and quick response do not wait for extended periods of time while we review complex voluminous requests. Because of the nature of your request we have placed your request on the complex track. Since your request is on the complex track, you may wish to modify it to identify a specific document(s), the exact information sought, and location if known. Upon receipt, we will reconsider your request for eligibility for the faster track.

This office is now able to offer you the option of having your records copied to a Compact Disc (CD) for use on your personal computer. This option is an alternative to paper copies. The CD is readable on all computers through the use of Adobe Acrobat software. A version of Adobe Acrobat will be included on the CD. Your records can be viewed on your computer screen and can be printed onto paper. Only records 15 pages or more are eligible for CD printing. Attorneys automatically receive CDs, unless they contact us to request paper copies. Once an attorney has requested paper copies, all future responsive records will be provided via paper — there is no need to call again. For individuals (i.e. non-attorneys) please call our office at (816) 350-5570 to order your record on CD. Once you request your records on either CD or paper, all future records will be furnished in the format you have requested.



If you have any questions concerning your pending FOIA/PA request, please address them to this office, Attention: FOIA/PA Officer, or call us at (816) 350-5570, or fax any FOIA/PA related correspondence to (816) 350-5785. If you have questions concerning the status of a pending Application or Petition or any other type of immigration matter, you must contact your local District Office or call the National Customer Service Unit at 1-800-375-5283. The National Records center cannot assist you concerning any pending Applications or Petitions or any other type of immigration matter.

Sincerely,

T. Diane Cejka Director

•

KIP EVAN STEINBERG

CERTIFIED SPECIALIST • IMMIGRATION & NATIONALITY LAW • THE STATE BAR OF CALIFORNIA BOARD OF LEGAL SPECIALIZATION

ERIC W. RATHHAUS

December 23, 2007

Associate General Counsel (General Law) Department of Homeland Security Washington D.C. 20528

Re: FOIA Appeal

Mirsad Hajrol (A77 428 444) File No. NRC2007075364

Dear Sir or Madam:

On behalf of my above named client, I filed a FOIA request on November 19, 2007. On November 30, 2007 we received the enclosed letters from the National Records Center. One letter acknowledged receipt of the FOIA request and placed it on the "complex track". (Exhibit A) The other letter denied our request for expedited processing. (Exhibit B) Please be advised that I consider this as an adverse decision and request that you consider this letter as an appeal. Pursuant to 5 U.S.C. §552(a)(6)(E), we are requesting expeditious consideration of this denial of expedited processing.

## 1. Appeal of Denial of Expedited Processing

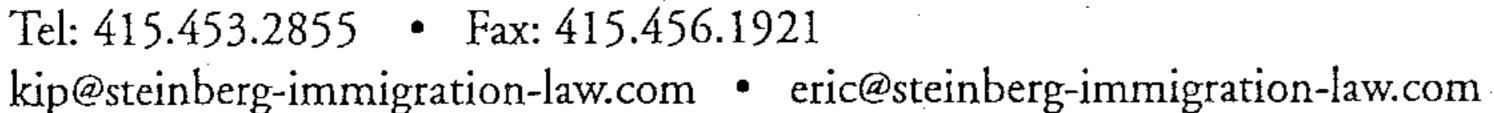
We requested expedited processing of the above named individual's FOIA request under the terms of the national settlement agreement in *Mayock v. INS*, Case No. C-85-5619-Cal (N.D. Cal. May 22, 1992). A copy of our letter and the Settlement Agreement are attached to this letter. (Exhibit C & D)

The Settlement Agreement allows for expedited treatment for a requestor who demonstrates that substantial due process rights of the requestor would be impaired by the failure to process immediately and the information sought is not otherwise available. For the following reasons, my client qualifies for expedited processing:

My client has filed a Request for a Hearing on a Decision in Naturalization Proceedings under Section 336 of the Immigration & Nationality Act. I am attaching a copy of the Request for Hearing (Form N-336) (Exhibit E) and the October 9, 2007 (Exhibit F) decision denying my client's naturalization application. I need a copy of my client's alien registration file in order to prepare a brief in support of this administrative appeal. Substantial due process rights of my client would be impaired by the failure to process this

LAW OFFICES OF KIP EVAN STEINBERG

Courthouse Square • 1000 Fourth Street • Suite 600 • San Rafael, California 94901



www.steinbergimmlaw.com





FOIA request immediately, since the brief cannot be adequately be prepared without reviewing the documents in my client's file. These include documents upon which the denial was based. This information is not otherwise available.

The denial of expedited processing violates the Settlement Agreement because my client has demonstrated that substantial due process rights will be impaired by the failure to process this FOIA request immediately.

# 2. Appeal of Failure to Provide Requested Records in Twenty Days.

Failure to provide the requested records in twenty days violates 5 U.S.C. §552(a)(6)(A) and 6 C.F.R §5.6(b). In addition the failure to notify my client of the "unusual circumstances" which prevents the agency from processing his request within the 20 day statutory limit and the failure to notify him of the date by which processing of his request can be expected to be completed violates 6 CFR § 5.5(c)(1).

Very truly yours,

Kip Evan Steinberg encl.

cc: Mirsad Hajro



U.S. Department of Homeland Security Office of General Counsel 20 Massachusetts Avenue NW, Room 421 Washington, DC 20529

# RECEIVED

U.S. Citizenship and Immigration Services

MAR 27 2008

LAW OFFICES OF KIP EVAN STEINBERG

APP2008000171

MAR 2 1 2008

Kip Evan Steinberg Attorney at Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901

Re: NRC2007075364

Dear Mr. Steinberg:

You appealed the action of the National Records Center regarding your request for access to records pertaining to Mirsad Hajro, dated November 19, 2007.

Based on the information you provided, we are denying your appeal. In order to obtain expedited processing of a request for information submitted pursuant to the Freedom of Information Act, regulations issued by the Department of Homeland Security require that the requester demonstrate that his/her request warrants expedited treatment because it involves:

- (1) circumstances in which the lack of expedited treatment could reasonably be expected to pose an imminent threat to the life or physical safety of an individual; or
- (2) an urgency to inform the public about an actual or alleged federal government activity (if you are a person primarily engaged in disseminating information).

In neither your original request nor your notice of appeal have you demonstrated that either factor applies to your request. Therefore, I am denying your appeal because you have failed to demonstrate that your request merits expedited treatment.

If you are dissatisfied with our action on your appeal, you may seek judicial review in accordance with 5 U.S.C. § 552(a)(4)(B).

Sincerely,

Peter D. Gregory, Chief a discount of the land of the

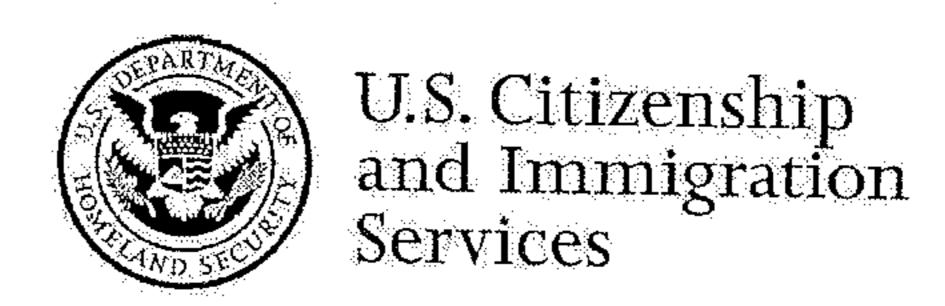
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Department of Homeland Security

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EXHB



March 4, 2008

Control Contro

NRC2007075364

Kip Evan Steinberg Attorney at Law 1000 Fourth Street, Suite 600 San Rafael, CA 94901

MAR 27 2008

LAW OFFICES OF KIP EVAN STEINBERG

Dear Kip Evan Steinberg:

This is in response to your Freedom of Information Act/Privacy Act (FOIA/PA) request received in this office November 19, 2007, regarding your client, Mirsad Hajro.

We have completed the review of all documents responsive to your request and have identified 442 pages which are responsive to your request. Enclosed are 356 pages released in their entirety, and 8 pages released in part. We are withholding 78 pages in full. In our review of these pages we have determined that they contain no reasonable segregable portion(s) of non-exempt information. We have reviewed and have determined to release all information except those portions that are exempt pursuant to 5 U.S.C. § 552a (k)(2) and (d)(5) of the Privacy Act and 5 U.S.C. § 552 (b)(5), (b)(7)(C) and (b)(7)(E) of the FOIA.

The following exemptions are applicable:

- Exemption (k)(2) of the PA provides protection to investigatory material compiled for law enforcement purposes. The types of documents and/or information withheld in conjunction with (b)(7)(C) of the FOIA could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents relating to third party individuals that are considered personal.
- Exemption (b)(7)(C) provides protection for personal information in law enforcement records, which could reasonably be expected to constitute an unwarranted invasion of personal privacy. We have withheld various information relating to third-party individuals. The types of documents and/or information withheld could consist of names, addresses, identification numbers, telephone numbers, fax numbers, or various other documents that are considered personal.
- Exemption (k)(2) of the PA provides protection to investigatory material compiled for law enforcement purposes. The types of documents and/or information withheld in conjunction with (b)(7)(E) of the FOIA could consist of law enforcement systems checks, manuals, checkpoint locations, surveillance techniques and various other documents.





- Exemption (b)(7)(E) provides protection for records or information for law enforcement purposes which would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonable be expected to risk circumvention of the law. The types of documents and/or information withheld could consist of law enforcement systems checks, manuals, checkpoint locations, surveillance techniques, and various other documents.
- Exemption (b)(5) of the FOIA provides protection for inter-agency or intra-agency memorandums or letters, which would not be available by law to a party other than an agency in litigation with the agency. The types of documents and/or information withheld under this exemption may consist of documents containing predecisional information, documents or other memoranda prepared in contemplation of litigation, or confidential communications between attorney and client.
- Exemption (d)(5) of the PA permits the government to withhold all documents or information, which are compiled in reasonable anticipation of a civil action or proceeding. This extends to any records compiled in anticipation of civil proceedings, whether prepared by attorneys or lay investigators.

The enclosed record consists of the best reproducible copies available.

In the event you wish to appeal this determination, you may write to the USCIS FOIA/PA Appeals Office, 150 Space Center Loop, Suite 500, Lee's Summit, MO 64064-2139, within 60 days of date of this letter. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

Please be advised that the National Records Center does not process petitions, applications or any other type of benefit under the Immigration and Nationality Act. If you have questions or wish to submit documentation relating to a matter pending with the bureau, you must address these issues with your nearest District Office.

If you should have any additional questions about your request, please direct your inquiries to this office at the above address. You may also call us at 816-350-5570 or fax any correspondence to 816-350-5785.

Sincerely,

T. Diane Cejka

Director

Enclosure(s)



Kip Evan Steinberg Law Offices of Kip Evan Steinberg 1000 Fourth Street, Suite 600 San Rafael, CA 94901 Tel: (415) 453-2855 Fax: (415) 456-1921 kip@steinberg-immigration-law.com Attorneys for Applicant б DEPARTMENT OF HOMELAND SECURITY UNITED STATED CITIZENSHIP AND IMMIGRATION SERVICES 9 SAN JOSE, CALIFORNIA 10 ||In Re: File No. A77 428 444 12 SECTION 336 HEARING Mirsad Hajaro HEARING BRIEF 14 15 Introduction The applicant filed an application for naturalization under INA Section 16 319(a) on November 6, 2003. That application was denied on October 9, 2007 18 | based on a finding of lack of good moral character. The applicant has requested a hearing before an immigration officer pursuant to Section 336 of the Immigration and Nationality Act. According to the denial, on March 4, 2004 and September 26, 2007, the 21 22 applicant testified that he served in the Bosnian army for about six months as a 23 ||clerk typist. The denial further states that the applicant failed to mention this 24 military service when he was questioned under oath by the interviewing officer regarding Form I-485 on November 13, 2000. Specifically, the denial states: You indicated that you had no foreign military service. Clearly this 26 record indicates that your testimony was not truthful and failed to reveal an accurate image of your past activities in your home country...You failed to provide truthful testimony about your foreign service military service. By not admitting to serving in the 28

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military service in Central Bosnia during the war, this material omission cut off a highly relevant line of questioning that directly related to your admissibility to the United States as a lawful permanent resident. This material misrepresentation occurred during the required time period needed to show good moral character for your naturalization eligibility. Therefore, the Service cannot make a determination that you are a person of good moral character...Inasmuch as you have failed to establish that you are a person of good moral character, your application must be and hereby is denied.

## There Is No Evidence That the Applicant Was Ever Asked Specifically and Directly about His Foreign Military Service on November 13, 2000

The applicant obtained a copy of his alien registration file under the Freedom of Information Act. (Exhibit A) This request identified 442 pages of 8 pages were withheld in part and 78 pages were withheld in full.1 remaining 356 pages, the only actual evidence concerning this issue was the written response to question Part 3(C) on Form I-485. (Exhibit B) This question reads as follows:

List your present and past membership in or affiliation with every political organization, association, fund, foundation, party, club, society, or similar group in the United States or in any other place since your 18th birthday. Include any foreign military service in this part. If none, write "none". Include the name of organization, location, dates of membership from and to, and the nature of the organization.

The applicant's written response to this question was "none". However, 22 there is no indication anywhere on the application form or in the other 355 23 pages provided to the applicant that he was ever actually and specifically asked

<sup>&</sup>lt;sup>1</sup>The applicant has filed an appeal under the Freedom of Information Act challenging the withholding of this material. (Exhibit C) Reliance on any evidence withheld from the applicant to deny his citizenship application would constitute a violation of Due Process.

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at the interview about his foreign military service.<sup>2</sup> The only evidence we have is that question 3(C) on Form I-485 was answered as "none" and circled, 3 presumably by the immigration officer. However, this circle notation does not tell us if the words "foreign military service" were part of whatever the officer 5 ||inquired about. There are many parts to the laundry list of items in question 3(C) which might or might not have been mentioned.

The circling of the word "none" hardly constitutes proof that "During the 8 linterview, you were questioned under oath by the interviewing officer about 9 your answers provided on your I-485 application, Part 3.C. Foreign Military 10 Service. You indicated that you had no foreign military service. Clearly this record indicates that your testimony was not truthful and failed to reveal an 12 ||accurate image of your past activities in your home country." (Emphasis added) 13 With all due respect, this is an overbroad statement and conclusion since there 14 lis no evidence that the applicant was actually asked specifically about foreign 15 military service at the interview. Nor is it even clear that he ever read the 16 | question thoroughly or understood the question correctly when he completed application.

The truth has a much simpler and less sinister explanation. The applicant's failure to mention his military service on the form was caused by his

<sup>&</sup>lt;sup>2</sup>The average adjustment of status interview last about fifteen minutes.

Immigration officers do not have the time to read the entire application, including every word of every question, to an applicant. Usually the officer selects just a few of the questions. Question 3(C) is not always asked at every interview. When this question is asked, it is usually in abbreviated form such as "Any clubs or organizations?". In twenty-eight years of practicing immigration law, it is the experience of this attorney that the interviewing officer never recites the entire verbiage, word for word, of this elongated question.

very simple level of English at the time he completed the form and his failure to read and comprehend everything on the application form. Neither he nor his wife ever read the fine print of this application question and relied on the help of a refugee center case worker to complete the form. Nor do either of them ever remember being specifically and directly asked about the applicant's foreign military service at the interview. See affidavits of the applicant and his wife. (Exhibits.D and E)

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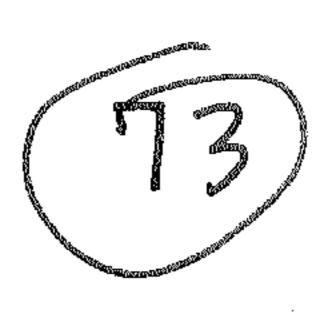
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#### Mala Fide Intent

The applicant's failure to provide information about his military service was not done with the intent to obtain an immigration benefit. *Mala fide* intent 12 lis required both by regulation and the United States Supreme Court:

8 C.F.R.§316.10(b)(2)(vi) states: "An applicant shall be found to lack good 14 moral character if during the statutory period the applicant has given false 15 Itestimony to obtain any benefit under the Act, if the testimony was made under 16 oath or affirmation and with an intent to obtain an immigration benefit." (emphasis added)

The Supreme Court has held that in order to constitute "false testimony" an inaccurate statement must be intentionally made with the subjective intent 20 of obtaining an immigration benefit. Kungys v. United States, 485 U.S. 759,779 ||(1988); See also, U.S. v. Hovsepian, 422 F. 3d 883, 887-89 (9th Cir. 2005) (en 22 | banc) (inaccurate statements on naturalization application or in testimony were 23 |not intentional or made to secure an immigration benefit and therefore did not 24 || constitute false testimony.) (Exhibit F) Furthermore, false statements made in an application are not included because "false testimony" only includes oral statements. Kungys, supra, at 780.



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There is simply no evidence that the applicant provided inaccurate information concerning his military service with the intention of securing an immigration benefit. Logically, one must ask what would the applicant gain from deliberately hiding his military service when he was merely a clerk typist 5 during a brief six month service in the army in which he saw no combat and 6 | never saw any prisoners of war. There is no evidence that he participated in war atrocities such as genocide, torture, or extra-judicial killings. He had nothing to hide and no motive to lie.

The inaccurate written statement in response to I-485 question Part 3(C) cannot be "false testimony" because it was not an oral statement. The response "none" was also made without any intention to deceive. Finally, there is no 12 | evidence that the applicant ever "testified" about his foreign military service 13 || because there is no evidence that he was ever specifically and directly asked 14 this question at the interview. For these reasons, the record does not support a

<sup>3</sup>On September 26, 2007 he testified under oath that he was drafted into the army where he served for approximately six months as a clerk typist and saw no combat and never saw any prisoners of war.

<sup>4</sup>The denial characterizes the alleged misrepresentation as "material". However, the alleged misrepresentation was actually not material because service in a non-combat role in the military does not render one ineligible for permanent residence. Only participation in genocide, or acts of torture or extra-judicial killings would have rendered the applicant ineligible for permanent residence. See INA Sections 212(a)(3)(E)(ii) and (iii). While this characterization of "materiality" is legally incorrect, it is also irrelevant to the issue in this case since the bar of false testimony applies if made with the subjective intent of obtaining immigration benefits whether or not the misrepresentation is material to the immigration decision. *Kungys v. United* States, 485 U.S. 759, 779 (1988).



Case 5:08-cv-01350-RMW Document 11-5 Filed 06/10/2008 Page 11 of

finding of a lack of good moral character.5

It is respectfully submitted that the applicant qualifies for naturalization.

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Dated: May 12, 2008

Respectfully submitted,

/s/

Kip Evan Steinberg

<sup>&</sup>lt;sup>5</sup>.On the contrary, there is evidence of good moral character in the record: On September 26, 2007 the applicant testified that "It is the responsibility of every Moslem to encourage others and to show people to be a moral example to mankind. The biggest problem is that Muslims don't practice Islam. If everybody would practice his religion, Islam, Christianity, Buddhism, there is no belief system that is encouraging killing. We just need to practice it...It's the responsibility of all Muslims to be good-mannered and to be an example for mankind." He further testified that he had traveled to India "for my spiritual enlightenment...I saw their humility and their poverty there and this had a huge impact on me. We never learned this in Bosnia. It was such a period for me, it was amazing." If anything, such testimony supports a finding of good moral character.

Home > About USCIS > Freedom of Information and Privacy Acts (FOIA)

# FOIA

#### USCIS Freedom of Information Act (FOIA) and Privacy Act (PA) Contact:

U.S. Citizenship and Immigration Services
National Records Center, FOIA/PA Office
P. O. Box 648010
Lee's Summit, MO 64064-8010
(816) 350-5570
Fax (816) 350-5785
uscis.foia@dhs.gov

#### Making a FOIA or PA request:

- 1. To Request USCIS Records: Unless otherwise noted below, mail or fax all requests for USCIS records, including alien files and procurement information, to the National Records Center at the address listed above. Please note: ALL FOIA REQUESTS MUST BE SUBMITTED IN WRITING. Form G-639 (available from this website under Immigration Forms) may be used for this purpose, but is not required. Please see "How to make a FOIA or PA request" for detailed information necessary to process your request. Unfortunately, we are unable to accept FOIA or PA requests by e-mail at this time.
- 2. To Request Human Resources Information: Mail requests for this information to: Customs and Border Protection, Burlington Human Resources Office, 70 Kimball Avenue, South Burlington, Vermont 05403-6813.
- 3. **To Request Certifications**: Certification of Nonexistence of a Record involves an agency decision. The USCIS Office of Records Management prepares this documentation. Requests for this service should be addressed to U.S. Citizenship and Immigration Services, ATTN: Records Service Branch, 111 Massachusetts Avenue, NW, 4th Floor, Washington, D.C. 20529.
- 4. To Request Customs and Border Patrol records: Effective October 1, 2007, mail all requests for non-Alien file Customs and Border Patrol records to U.S.Customs and Border Protection, 1300 Pennsylvania Ave., N.W., Attn: Mint Annex Building, FOIA Division, Washington, D.C. 20229.
- 5. Effective immediately, USCIS no longer collects Social Security Numbers in connection with FOIA or PA requests. When forwarding any documents to USCIS related to a FOIA or PA request, please ensure all Social Security Numbers are blanked out or removed.

#### Reading Rooms:

#### 1. Conventional Reading Room:

The USCIS Public Reading Room is located at 111 Massachusetts Avenue, N.W. 1st Floor, Washington, D.C. 20529. The hours of operation are 9:00 a.m. to 3:00 p.m., Monday through Friday. The Reading Room is closed on Federal holidays. Please contact the Freedom of Information Office at (202) 272-8280 to make arrangements to view information in the Reading Room. At this on-site location you can review information that has been placed in binders and shelved, or you can take advantage of two computers made ready for electronic viewing of information maintained in our Electronic Reading Room.

The majority of information in our public reading room is made up of Administrative Decisions. The numerous Decisions have been indexed and categorized to assist you in navigating to your desired document.

#### 2. Electronic Reading Room (ERR):

The ERR includes frequently requested records, opinions, policy statements, and staff manuals/instructions to staff, created after November 1, 1996.

#### Multitrack Processing:

USCIS uses a three-track system to process FOIA requests.

- Track One: Routine requests;
- Track Two: Complex inquiries that normally necessitate additional search and review time; and
- Track Three: Requests by individuals scheduled for a hearing before an immigration judge.

Track Three became effective March 30, 2007. It consists of FOIA requests of individuals who are scheduled to appear before an immigration judge. The new track allows for accelerated access to A-files requested through the FOIA process, provided an individual or the individual's representative includes at least one of the following documents with the FOIA request:

- Notice to Appear (Form I-862);
- Order to Show Cause (Form I-122);
- Notice of Referral to Immigration Judge (Form I-863); or
- A written request of continuation of a scheduled hearing before the immigration judge.

Requesters wishing to move a pending FOIA request to this new Track Three for processing must resubmit the request and comply with the above requirements.

Notice of this new track was published in the Federal Regieter February 28, 2007. A link to the Federal Register Notice is





#### FOIA Requester Service Center:

The National Records Center operates a call center to answer questions about filing a request, provide status updates of pending requests, and otherwise provide assistance in obtaining records from USCIS. The call center operates from 7:00 AM to 2:15 PM Central Time. The phone number to reach a call center representative is (816) 350-5570. You may also fax inquiries to the National Records Center at (816) 350-5785, or e-mail your questions to uscis.foia@dhs.gov.

#### Web Status Check:

You may obtain the status of pending requests online from the link below.

FOIA Request Status Check

How to Make a FOIA or PA Request

FOIA Addresses

USCIS FOIA PA Handbook (118KB PDF)

THE FREEDOM OF INFORMATION ACT Freedom of Information Act

THE PRIVACY ACT OF 1974
Privacy Act

FOIA Annual Reports

System Notices

U.S. Citizenship and Immigration Services Major Immigration Information Systems

Last updated: 05/28/2008

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U.S. Department of Homeland Security

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Kip Evan Steinberg (SBN 096084) LAW OFFICES OF KIP EVAN STEINBERG Courthouse Square 1000 Fourth Street, Suite 600 San Rafael, CA 94901 Telephone: 415-453-2855

Telephone: 415-453-2855 Facsimile: 415-456-1921

kip@steinberg-immigration-law.com

# Attorney for Plaintiffs MIRSAD HAJRO and JAMES R. MAYOCK

# UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA SAN JOSE DIVISION

MIRSAD HAJRO, JAMES R. MAYOCK Plaintiffs, Case No. CV 08 1350 RMW UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES, T. DIANE CEJKA, Director DECLARATION OF USCIS National Records Center, ROBERT PAUW ROSEMARY MELVILLE, USCIS District Director of San Francisco, MICHAEL CHERTOFF, Secretary Department of Homeland Security, MICHAEL B. MUKASEY, Attorney General Department of Justice Defendants

I, Robert Pauw, make the following declaration under penalty of perjury:



- 2. I am the attorney in a case pending before the Board of Immigration Appeals. I did not represent my client at the removal hearing at which he was found deportable by an immigration judge and denied the relief he applied for under 8 U.S. C. §1255 (i) ("adjustment of status") based on his marriage to a United States citizen.
- 3. I believe that evidence may exist in his alien registration file which would prove that he is eligible for relief from removal under 8 U.S.C. §1255(i).
- 4. I filed a Freedom of Information Act Request and requested Track Three expedited processing in order to obtain a copy of this evidence from my client's file before my appeal brief was due at the Board of Immigration Appeals. The FOIA request number is NRC2008012895.
- 5. My request for expedited processing was denied by USCIS because my client is not currently in proceedings before an immigration judge and I was required to file my appeal brief without this evidence. The specific details of this case are as follows:
- 6. My client is "Jose". His wife is "Denise".
- 7. Denise is a United States citizen. She filed an I-130 visa petition on April 30, 2001 on behalf of her husband, Jose, in person at the Seattle office of the Immigration Service, pro se. She did not keep a copy of the petition.

- 9. After the I-130 petition was approved, Jose filed for adjustment of status pursuant to 8 U.S.C. §1255(i).
- 10. USCIS denied the adjustment of status application because the receipt date from the NSC showed a date of filing of June 19, 2001 rather than the actual date of filing which was April 30, 2001. Jose was then put in removal proceedings.
- 11. In the removal proceedings, Jose was represented by another attorney.
- 12. The immigration judge concluded that Jose was not eligible for relief under 8 U.S.C.§ 1255(i) because there was no proof of filing on or before April 30, 2001; he did not allow Jose to pursue the adjustment of status application.
- 13. I was retained by Jose and to represent him on his appeal to the Board of Immigration Appeals.
- 14. CIS has still not provided me with a copy of the I-130 file, which might have evidence helpful in showing that the I-130 visa petition was in fact filed on April 30, 2001. This information is not otherwise available.
- 15. I filed a Freedom of Information Act request for the I-130 file on February 21, 2008 requesting expedited Track 3 processing.
- 16. On March 3, 2008 USCIS responded with a request for documents proving that my client is in removal proceedings.



Case 5:08-cv-01350-RMW Document 11-5 Filed 06/10/2008 Page 17 of 20

17. On March 6, 2008 we responded with a copy of the Notice to Appear (Form I-862) which is the charging document placing my client in removal proceedings.

18. On March 20, 2008 USCIS sent a response denying our request for expedited processing because we did not provide a current date to appear before an immigration judge. Obviously, we could not do so because the case was on appeal at the Board of Immigration Appeals and is no longer pending before an immigration judge.

19. Because USCIS may have evidence in its files showing that my client is eligible for relief from deportation, but refused to expedite the processing of my client's FOIA request prior to the date our appeal brief was due, his due process rights have been impaired.

20. Our appeal brief was due on or about May 2, 2008 and has been filed. The case is currently pending before the Board of Immigration Appeals.

I certify, under penalty of perjury under the laws of the United States of America, that the foregoing is true and correct.

Dated: June 4, 2008

Robert Pauw





# U.S. Department of Jr 'ce

Executive Office for Immigration Review

Board of Immigration Appeals Office of the Clerk

5107 Leesburg Pike, Suite 2000 Falls Church, Virginia 22041

Pauw, Robert, Esq. 1000 Second Ave., Suite 1600 Seattle, WA 98104-0000

Office of the District Counsel/SEA 1000 Second Avenue, Suite 2900 Seattle, WA 98104

Name:

JOSE \*\*\*

A98-174-132

Type of Proceeding: Removal

Type of Appeal: Case Appeal

Date of Appeal: 2/1/2008

Date of this notice: 4/2/2008

Appeal filed by: Alien

NOTICE -- BRIEFING EXTENSION REQUEST GRANTED

Alien's original due date: 4/11/2008

DHS' original due date: 5/2/2008

- The request by the alien for an additional amount of time to submit a brief, which 0 was received on 4/2/2008, is GRANTED.
- The alien's brief must be received at the Board of Immigration Appeals on or before 0 5/2/2008.
- The DHS' brief must be received at the Board of Immigration Appeals on or before 0 5/23/2008.

#### PLEASE NOTE

If you indicated on the Notice of Appeal (Form EOIR-26) that you will file a brief or statement, you are expected to file a brief or statement in support of your appeal. If you fail to file the brief or statement within the time set for filing, the Board may summarily dismiss your appeal. See 8 C.F.R. § 1003.1(d)(2)(i)(E).

The Board generally does not grant more than one extension per party or per case, if detained. Therefore, if you have received an extension, you should assume that you will not be granted any further extensions. Each party's current due date is stated above

CERTIFIED SPECIALIST • IMMIGRATION & NATIONALITY LAW • THE STATE BAR OF CALIFORNIA BOARD OF LEGAL SPECIALIZATION

ERIC W. RATHHAUS

May 12, 2008

Associate General Counsel (General Law) Department of Homeland Security Washington D.C. 20528

Re: FOIA Appeal - Request for Expedited Processing Mirsad Hajro (A77 428 444)
File No. NRC2007075364

Dear Sir or Madam:

My client, Mirsad Hajro, filed a FOIA request on November 19, 2007. On March 27, 2008 we received the enclosed letter from the National Records Center informing us that: "We have completed the review of all documents responsive to your request and have identified 442 pages which are responsive to your request. Enclosed are 356 pages released in their entirety, and 8 pages released in part. We are withholding 78 pages in full..." (Exhibit 1)

Please consider this letter as an appeal to withhold this information. We are requesting <u>expedited processing</u> of this appeal for the same due process reasons stated in our previous appeal (*Exhibit 2*).

My client is awaiting the scheduling of a hearing on the denial of his naturalization application under Section 336 of the Immigration & Nationality Act. This denial was based on the fact that my client allegedly falsely testified that he had no foreign military service when questioned at his adjustment of status interview on November 13, 2000 in Boise, Idaho. (*Exhibit 3*)

In the 364 pages provided, the government has provided no evidence of this alleged testimony regarding foreign military service. Since the government has denied my client's application for naturalization based on this alleged testimony, one must assume that some evidence of this testimony exists in the file, otherwise the denial would be based on no evidence. For this reason, we are seeking all of the withheld material (78 pages in full, and 8 pages in part) to see if this withheld material contains any such evidence. In particular, we need to see the interviewing officer's notes taken at the interview on November 13, 2000. Reliance on any such "secret evidence" to deny my client's application for naturalization would be a violation of my client's constitutional right to Due Process. For this reason, if any evidence exists of this alleged testimony, it must be disclosed.

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We do not insist on the releasing of all withheld material under the following conditions: If the government determines that only some pages of the withheld material contains such evidence, we will accept these pages as long as the government confirms that no other such evidence exists. In the alternative, we will accept a written confirmation from the government that no such evidence exists in any of the withheld material.

Respectfully submitted.

Kip Evan Steinberg

cc: Mirsad Hajro

encl.